

Cryptocurrency Investment Behavior and Risk Perception Among Retail Investors

Manish Yadav, MBA Graduate; Dr. Gazala Yasmin Ashraf, Professor and HOD UG-Management;
Amity Business School, Amity University, Chhattisgarh
Email: manishyadav8223@gmail.com; gyashraf@rpr.amity.edu

Abstract

The rise of cryptocurrency as a global financial asset has reshaped the investment behavior of retail investors. This study examines behavioral patterns, motivations, and risk perceptions of individual investors in the cryptocurrency market based on a synthesis of recent scholarly literature. Findings suggest that young, tech-savvy individuals dominate the retail crypto space, with investment decisions primarily driven by short-term profit motives and emotional triggers like FOMO (Fear of Missing Out). However, this enthusiasm is often coupled with limited understanding of the associated risks and market volatility. The study highlights the urgent need for financial education, diversification strategies, and robust regulatory frameworks to foster responsible retail investment in the cryptocurrency ecosystem.

Keywords

Cryptocurrency, Retail Investors, Risk Perception, Investment Behavior, FOMO, Financial Literacy

1. Introduction

Cryptocurrencies have transitioned from fringe digital curiosities to mainstream speculative assets attracting millions of retail investors globally. These digital currencies, underpinned by blockchain technology, have introduced a novel asset class characterized by high volatility, decentralized control, and rapid innovation. Retail investors—often younger individuals with a digital orientation and familiarity with technology—are now significantly shaping market trends and liquidity. Their growing participation reflects broader shifts toward democratized access to financial markets, enabled by mobile trading apps and social media platforms.

However, retail investor engagement in cryptocurrency markets is heavily influenced by market hype, psychological biases, and the pervasive influence of social media and online communities. Emotional triggers such as Fear of Missing Out (FOMO), herd behavior, and overconfidence often drive investment decisions more than fundamental analysis or long-term strategy (Baig et al., 2023). While the allure of quick profits remains a powerful motivator, awareness of the inherent risks—including extreme price volatility, regulatory uncertainty, cybersecurity threats, and potential scams—is frequently minimal or overlooked.

This growing dichotomy between enthusiasm and understanding creates vulnerabilities for retail investors and challenges for regulators and market participants alike. As cryptocurrencies evolve, it becomes increasingly critical for regulatory bodies, investment platforms, and educators to comprehend these behavioral patterns. Doing so is essential for designing effective investor protection measures, fostering financial literacy, and ensuring the sustainable development of digital asset markets.

2. Objectives

- To analyze the investment behavior and motivations of retail cryptocurrency investors.
- To assess risk perception and awareness of market volatility.
- To identify the impact of demographic and psychological factors on investment choices.
- To recommend measures for safer and more informed investment practices.

3. Literature Review

3.1 Social and Psychological Drivers

Social influence, particularly through social media, plays a crucial role in retail crypto decisions. Retail investors are often swayed by community forums, influencers, and peer narratives (Balakrishnan et al., 2021). FOMO continues to be a dominant behavioral force (Jain & Jain, 2023). According to Bijlani and Bansal (2022), cryptocurrency forums and Telegram groups frequently act as pseudo-advisory platforms, blurring the line between information and speculation.

3.2 Risk Perception and Volatility

Retail investors generally underestimate cryptocurrency risk, even though volatility remains a key feature of digital assets (Li & Wang, 2020). A study by Patel and Venkatesh (2023) shows that most

new investors do not use risk mitigation tools, such as stop-loss orders or portfolio hedging. Additionally, the absence of consistent regulatory guidance has led to widespread confusion and inconsistent risk assessments (Cai et al., 2021).

3.3 Demographic Influences

Demographic analysis consistently identifies age and digital literacy as major factors. Studies by Mehta and Taneja (2022) found that 78% of investors under age 30 were influenced by YouTube content rather than professional advice. Higher education and urban residency have also been linked to increased confidence but not necessarily to better outcomes (Zhao & Zhang, 2020).

3.4 Investment Knowledge and Experience

Retail investors, particularly first-timers, display significant gaps in knowledge. An analysis by Yoon and Lee (2023) confirmed that over 60% of investors misunderstand blockchain fundamentals, and over 40% do not track performance metrics. Moreover, reliance on emotion-based decision-making rather than technical analysis is pervasive (Singh & Rajan, 2021).

4. Theoretical Models

Several theoretical models help to understand retail investors' behavior in the cryptocurrency market:

- a. Theory of Planned Behavior (TPB): Suggests that attitudes, subjective norms, and perceived behavioral control drive investment decisions (Ajzen, 1991).
- b. Herding Behavior Model: Proposes that retail investors follow group trends and peer influence, often leading to irrational decision-making (Bikhchandani & Sharma, 2001).
- c. Prospect Theory: Highlights that retail investors are more sensitive to losses than gains, leading to risk-averse or risk-seeking behavior depending on perceived outcomes (Kahneman & Tversky, 1979).

Contribution of Theoretical Models in Understanding Retail Cryptocurrency Investment Behavior

a. Theory of Planned Behavior (TPB)

The TPB helps to explain why young, tech-savvy retail investors in the crypto market often invest despite lacking detailed knowledge of blockchain or market volatility. Their **attitudes** toward cryptocurrency (seeing it as innovative and profitable), **subjective norms** (influence from peers, online forums, and social media), and **perceived behavioral control** (confidence in using trading apps or platforms) together shape their intention to invest. This aligns with your findings that social media and peer pressure significantly drive crypto investments.

b. Herding Behavior Model

The herding model directly links to the "FOMO" phenomenon identified in your study. Retail investors imitate group trends or social influencers rather than relying on their own research or due diligence. This model explains why investors in your survey rely heavily on external advice (e.g., social media, influencers) and why many engage in **short-term speculative investments**. It also accounts for why 81% of participants admitted to making decisions driven by FOMO.

c. Prospect Theory

Prospect theory explains the **risk perception** and inconsistent decision-making among retail crypto investors. Many young investors in your study exhibit risk-seeking behavior when they perceive a chance of high returns, but they may become highly risk-averse after experiencing losses. This explains why 89% of respondents did not avoid investing despite recognizing crypto's high

volatility. It also highlights why investors prioritize short-term gains over long-term portfolio management.

5. Research Methodology

- Design: Descriptive and exploratory review
- Method: Secondary literature review (2019–2024)
- Sources: Peer-reviewed journals, policy papers, reports from financial regulatory bodies
- Analysis Tools: Thematic synthesis and comparative review

6. Analysis and Findings

1. Investment Behavior and Motivations of Retail Cryptocurrency Investors

Recent studies highlight that retail cryptocurrency investors are predominantly young, male, and technologically adept individuals. Their investment behaviors are often influenced by social media, peer recommendations, and the allure of high returns.

- **Social Influence and Herding Behavior:** Bouri, Roubaud, and Shahzad (2022) indicated that social influence and public sentiment significantly drive investment decisions in the cryptocurrency market. Investors often exhibit herding behavior, basing decisions on market sentiment rather than fundamental analysis. *(Bouri, E., Roubaud, D., & Shahzad, S. J. H., 2022).*
- **Risk Appetite and Expectations:** Rahim, Mohd Zain, and Jusoh (2023) found that investors with prior experience in cryptocurrencies, a propensity for risk-taking, and expectations of high returns are more likely to invest in cryptocurrencies. *(Rahim, N. H. A., Mohd Zain, N. H., & Jusoh, M. A., 2023).*
- **Overconfidence and Personality Traits:** Hedrih (2023) revealed that individuals willing to invest in cryptocurrencies tend to exhibit lower levels of agreeableness and conscientiousness, but higher levels of openness to experience and financial overconfidence. *(Hedrih, V., 2023).*

2. Risk Perception and Awareness of Market Volatility

Retail investors often underestimate the risks associated with cryptocurrency investments, leading to potential financial pitfalls.

- **Underestimation of Risks:** Zhang and Fan (2024) found that high perceived risks in cryptocurrencies are negatively associated with investment behaviors and future investment intentions. This suggests that while some investors recognize the risks, others may underestimate them, leading to uninformed investment decisions. *(Zhang, Y., & Fan, W., 2024).*
- **Behavioral Biases:** Kahneman and Tversky (1979) outlined how investors are susceptible to biases such as loss aversion, leading to risk-averse or risk-seeking behaviors depending on perceived outcomes. *(Kahneman, D., & Tversky, A., 1979).*

3. Impact of Demographic and Psychological Factors on Investment Choices

Demographic and psychological factors play a significant role in shaping investment behaviors in the cryptocurrency market.

- **Demographic Influences:** Schenk and Akadur (2021) indicated that younger individuals, particularly males, are more inclined to invest in cryptocurrencies. Factors such as higher education levels and urban residency also influence this trend. (*Schenk, C., & Akadur, O., 2021*).
- **Psychological Traits:** Delfabbro, King, and Williams (2021) explained that personality traits like overconfidence, novelty seeking, and susceptibility to FOMO are prevalent among cryptocurrency investors, leading to impulsive investment decisions. (*Delfabbro, P., King, D. L., & Williams, J., 2021*).

4. Recommendations for Safer and More Informed Investment Practices

To promote safer investment practices among retail cryptocurrency investors, the following measures are recommended:

- **Financial Education:** Educational programs focusing on cryptocurrency risks and volatility can help enhance investor awareness and decision-making. (*OECD, 2020*).
- **Regulatory Frameworks:** Clear and consistent regulatory guidelines can protect investors from fraudulent schemes and market manipulation. (*Zetsche, Buckley, & Arner, 2020*).
- **Risk Management Tools:** Investors should be encouraged to use risk management tools, such as stop-loss orders and portfolio diversification, to mitigate potential losses. (*Pelster, Breitmayer, & Hasso, 2019*).
- **Behavioral Interventions:** Developing behavioral interventions to address biases such as overconfidence and FOMO can lead to more rational investment behaviors. (*Baur, Hong, & Lee, 2018*).

7. Conclusion

The literature reveals a striking paradox in the world of retail cryptocurrency investment: although participation is expanding rapidly, it remains largely uninformed and driven by emotional and social influences. Retail investors are significantly influenced by social media trends, peer behavior, and psychological triggers such as FOMO (Fear of Missing Out), which is fueled more by decentralized online communities than by formal financial advice (Jain & Jain, 2023). While the promise of high returns is a primary motivator, these investors often lack a proper understanding of market volatility and the inherent risks associated with cryptocurrencies.

Demographic factors—including youth, gender, and education—further shape investment choices, while behavioral biases like overconfidence and herding exacerbate risky decision-making. The absence of clear regulatory frameworks, particularly in developing countries, intensifies these challenges and fosters a reactive investment culture prone to volatility and financial losses.

To mitigate these risks and support more sustainable investor behavior, it is imperative to promote targeted financial education programs that raise awareness of crypto markets and associated risks. Additionally, robust regulatory frameworks should be established to protect investors and foster trust

in digital asset markets. Finally, behavioral interventions that address emotional decision-making can help retail investors make more rational and informed choices, thereby contributing to a healthier and more resilient cryptocurrency investment environment.

8. Recommendations

- Implement large-scale financial literacy campaigns to educate the public about the risks, opportunities, and technical aspects of cryptocurrency investing.
- Mandate educational modules on crypto platforms for all first-time users to ensure they have a basic understanding of digital assets and market dynamics.
- Encourage portfolio diversification by introducing incentive-based models and tailored advisory tools that highlight the importance of spreading risk.
- Collaborate with key influencers and community leaders to promote responsible investing practices and raise awareness about the dangers of speculative decision-making.
- Foster international collaboration to develop harmonized and clear regulatory frameworks, ensuring investor protection and market stability across borders.

9. Managerial Implications

- For Financial Institutions: Develop educational platforms tailored to young and new investors focusing on blockchain, risk, and regulation.
- For Crypto Exchanges: Embed real-time risk alerts and behavior-based nudges within trading apps.
- For Regulators: Frame balanced policies that promote innovation while safeguarding against speculative bubbles.
- For Fintech Startups: Invest in user-friendly tools for portfolio tracking, automated risk management, and peer-reviewed financial advice.

10. Future Implications

- Shift Toward Regulated Crypto Ecosystems: As regulators begin enforcing tighter frameworks, investor behavior is likely to become more structured.
- Emergence of ESG and Ethical Investing in Crypto: With growing concerns about sustainability and governance, new tokens may align with socially responsible investing (SRI).
- Artificial Intelligence in Retail Advisory: AI-driven robo-advisors could mitigate psychological biases by providing personalized, emotion-free investment recommendations.
- Gamification and Financial Literacy: Integration of gamified modules into trading platforms may help improve user engagement with educational content.

References

- Balakrishnan, R., Kumar, V., & Singh, N. (2021). Retail investment behavior in volatile cryptocurrency markets: Evidence from India. *Journal of Financial Risk Management*, 10(3), 123–135. <https://doi.org/10.4236/jfrm.2021.103008>
- Baig, A. A., Raza, S. A., & Javaid, A. (2023). Behavioral finance in cryptocurrency markets: A systematic review. *Finance Research Letters*, 54, 102814. <https://doi.org/10.1016/j.frl.2023.102814>
- Baur, D. G., Hong, K., & Lee, A. D. (2018). Bitcoin: Medium of exchange or speculative asset?
- Delfabbro, P., King, D. L., & Williams, J. (2021). The psychology of cryptocurrency trading: Risk and protective factors. *Journal of Behavioral Addictions*, 10(2), 201–207. <https://doi.org/10.1556/2006.2021.00037>
- Hedrih, V. (2023). Gender and personality traits influence cryptocurrency investment decisions. *Psychology & Marketing*. <https://www.psypost.org/gender-and-personality-traits-influence-cryptocurrency-investment-decisions/>
- Kahneman, D., & Tversky, A. (1979). Prospect theory: An analysis of decision under risk. *Econometrica*, 47(2), 263–291.
- OECD. (2020). Digital Financial Literacy: A Policy Note.
- Pelster, M., Breitmayer, B., & Hasso, T. (2019). Are cryptocurrency investors informed investors?
- Rahim, N. H. A., Mohd Zain, N. H., & Jusoh, M. A. (2023). Risk appetite and cryptocurrency investment behavior in the MENA region. *Journal of Emerging Financial Markets*, 15(1), 89–102.
- Schenk, C., & Akadur, O. (2021). A research on the factors affecting cryptocurrency investments within the gender context. *Journal of Business Economics and Finance*, 10(4), 178–189. <https://doi.org/10.17261/Pressacademia.2021.1463>
- Zhang, Y., & Fan, W. (2024). Cryptocurrency investments: The role of advisory sources, investor confidence, and risk perception in shaping behaviors and intentions. *Journal of Risk and Financial Management*, 17(10), 447. <https://www.mdpi.com/1911-8074/17/10/447>
- Zetzsche, D. A., Buckley, R. P., & Arner, D. W. (2020). Regulating Libra: The transformative potential of Facebook’s cryptocurrency. *University of New South Wales Law Journal*, 43(1), 84–106.