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Abstract

This project investigates the enhancement of user experience and engagement on the social media platform X (formerly Twitter) and Sentiment Analysis through the strategic application of advanced Machine Learning (ML) techniques. Despite its prominence as a communication tool for government agencies, policymakers, and influential figures—such as Heads of State—for disseminating critical announcements and shaping public perception during emergencies, **Twitter (X) struggles with limited user engagement and lower adoption rates among the general public** in many countries, including India, compared to platforms like *Facebook* and *Instagram*. This gap is primarily attributed to deficiencies in user experience, which this study seeks to address.

This study also undertakes **Twitter Sentiment Analysis** to demonstrate the application of machine learning in real-world social media data. Sentiment analysis helps classify tweets as *positive, negative, or neutral*, offering valuable insights into public mood, brand perception, and reactions to events. Using Python libraries such as Pandas, Scikit-learn, and TF–IDF vectorization, a supervised ML model was implemented and tested on the Sentiment140 dataset. The process involved data cleaning, feature extraction, and training classification models, which achieved reliable accuracy in distinguishing user opinions. This implementation showcases how machine learning can convert massive, unstructured tweet streams into actionable knowledge for businesses, researchers, and policymakers.

The research examines the current application of ML algorithms on X, focusing on features such as personalised content recommendations for a twitter user and undertaking sentiment analysis of a post with ML Model. Also, It identifies key challenges contributing to X's suboptimal engagement and analyse the following challenges - Limited cross-platform integration (e.g., with *WhatsApp*) and possible solution and Text Length Restriction in a Tweet. Pros & Cons.

While policy-related concerns (e.g., phone-number-based authentication for new accounts) fall outside the study's scope, the work emphasizes feasible, ML-driven solutions.

The findings and proposed models aim to bridge the gap between high-profile users (leaders, researchers, military organizations) and the general public, fostering a more interactive, inclusive, and user-centric ecosystem. By aligning Twitter's design with evolving user expectations, this research positions X as a more dynamic and accessible social media platform.



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Literature Review

Machine learning (ML) plays a crucial role in analysing various sentiments of twitter reactions and also improving various features of Twitter, such as content recommendation, sentiment analysis, and trending topic identification. Research shows that Twitter uses advanced ML models to enhance user experience by making content more relevant and engaging. However, several challenges impact its effectiveness, including limited engagement features and evolving user behaviour. One of the key applications of ML in Twitter is personalized content recommendation. The platform uses deep learning models, such as Neural Networks and MaskNet, to predict which tweet would be interesting to a particular user. Additionally, graph-based models like TwHIN (Twitter's Heterogeneous Information Network) help identify relevant posts by analysing user interactions. While these techniques improve content discovery, some users feel that Twitter's algorithm-driven feed lacks personalization compared to other social media platforms.(1. Cornell University research paper - https://arxiv.org/abs/2202.05387?utm_source=chatgpt.com)

Another significant area of ML usage is sentiment analysis, which helps to classify tweets as positive, negative, or neutral. Traditional models like Naïve Bayes and Support Vector Machines (SVM) are commonly used for basic classification, while more advanced models like LSTM (Long Short-Term Memory) and BERT(Bidirectional Encoder Representations from Transformers) provide deeper contextual understanding. These ML techniques allow businesses, researchers, and policymakers to analyse public opinion in real time. However, sentiment analysis still faces challenges in accurately detecting sarcasm, slang, and mixed sentiments, reducing its reliability. (Journal of Big Data - Springer Open- https://journalofbigdata.springeropen.com/articles/10.1186/s40537-023-00781-w

Despite these advancements, Twitter faces several engagement challenges that limit its popularity among the general public. To provide a more accurate representation of social media usage in India and globally, here is a table based on data from reputable sources: Sources: India-specific data: Statcounter Global Stats / Global data: Statcounter Global Stats)



Figure 1- Population in Social Media (India: 2025)

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Unlike platforms like Instagram and WhatsApp, Twitter offers limited reaction options, allowing only "likes" without additional responses like emojis or reactions. Users also cannot see who liked a post, reducing transparency and social interaction. Another issue is the lack of a temporary post feature, such as WhatsApp Status or the discontinued Twitter Fleets, which many users prefer for sharing short-lived updates. (Blogs - Good Bye - Twitter Fleets https://blog.x.com/en_us/topics/product/2021/goodbye-fleets?utm_source= chatgpt.com)

Moreover, privacy and real-time data processing remain major challenges. While Twitter has started integrating phone number verification for security, it does not link accounts to phone numbers the way WhatsApp does, which could impact user acquisition and engagement. Additionally, processing vast amounts of data in real-time requires constant model updates, which can be computationally expensive and prone to errors. (Electronics Frontier Foundation https://www.eff.org/deeplinks/2020/02/how-twitters-default-settings-can-leak-your-phonenumber?utm source=chatgpt.com)

GeeksforGeeks: Sentiment Analysis – Step by Step Implementation

The article "Sentiment Analysis – Step by Step Implementation" by GeeksforGeeks provides a practical, hands-on approach to conducting sentiment analysis on Twitter data using Python. It systematically explains preprocessing steps such as tokenization, stop-word removal, and text vectorization techniques (Bag of Words, TF-IDF), followed by supervised machine learning model training using libraries like Scikit-learn. The implementation emphasizes clarity in handling real-world social media datasets, making it particularly useful for beginners and practitioners aiming to replicate sentiment analysis pipelines. This work is relevant to the project as it offers both the technical methodology and coding framework required to implement end-to-end sentiment classification, ensuring reproducibility and practical application on Twitter datasets. Twitter Sentiment Analysis using Python - GeeksforGeeks

Sentiment140 Dataset (1.6 Million Tweets)

The Sentiment 140 dataset is a widely used benchmark corpus created by extracting 1.6 million tweets via the Twitter API and annotating them with sentiment labels, where 0 represents negative and 4 represents positive. Designed for large-scale sentiment analysis research, it provides a balanced and diverse set of user-generated content, making it suitable for training and evaluating machine learning models. Its large volume of annotated data enables robust model performance and helps in addressing challenges such as sarcasm, informal language, and noisy text common in Twitter posts. For this project, Sentiment140 serves as the foundational dataset for building and testing supervised ML models, ensuring that the sentiment analysis implementation is based on a standardized and validated resource widely recognized in the academic and research community. - Sentiment 140 dataset with 1.6 million tweets

In summary, Twitter effectively uses ML to enhance user experience through personalized recommendations, sentiment analysis, and trend predictions. However, challenges like limited user engagement features, privacy concerns, and realtime data processing difficulties hinder its widespread adoption. Future research should focus on improving engagement strategies, refining content recommendations, and balancing privacy with personalization to make the platform more user-friendly.

Chapter 1 – Content Recommendation For a Twitter User

Twitter employs a complex algorithm for ranking content on the "For You" timeline, using machine learning techniques to predict content relevance. The algorithm selects content from both followed and non-followed accounts, ranking them based on predicted engagement.



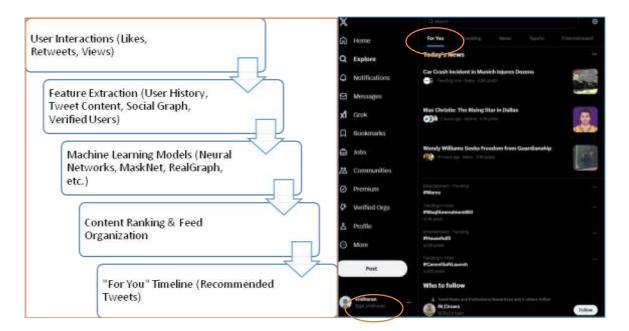


Figure 2- Left - Usage of ML in Feed Ranking R - Screen Shot of For You

Key machine learning techniques used in feed ranking include neural networks and graph-based models. Twitter utilizes a deep neural network with approximately 48 million parameters to score tweets. This model considers factors such as user history, tweet content, and the social graph to predict engagement levels. A specific variant known as MaskNet plays a crucial role in optimizing feed ranking.

Twitter uses different machine learning algorithms to manage and organize content, including tweets in notifications. These algorithms help decide which tweets appear in a user's feed or notifications based on engagement and relevance.

Machine Learning Algorithms Used

Logistic regression helps rank tweets by predicting user engagement. Neural networks, with around 40 million parameters, analyze tweet relevance and engagement. Embedding spaces create numerical representations of users' interests and tweet content for better content matching. RealGraph, a graph-based model, maps relationships between users, tweets, and hashtags to improve recommendations.

Implementation - Content Recommendation

To explain how Twitter (X) might implement a Content Recommendation (Feed Ranking) algorithm in Python, let's simplify the concept. The "For You" timeline uses machine learning to show posts that are likely to interest a user, whether from accounts they follow or others. The algorithm predicts how engaging a post will be based on factors like user interactions (likes, retweets, replies), post content, and user preferences. Below is a simplified explanation and a basic Python example of how such an algorithm could work.

- Data Collection: The algorithm gathers data about posts (e.g., text, likes, retweets) and user behavior (e.g., what they liked or retweeted).
- **Feature Extraction**: It identifies key features, like:
 - Post Features: Number of likes, retweets, or if it contains trending hashtags.
 - User Features: What topics or accounts the user interacts with.
 - Context Features: Time of day, user's location, or recent trends.
- Scoring Posts: A machine learning model (e.g., a neural network or decision tree) assigns a "relevance score" to each post based on these features.
- Ranking: Posts are sorted by their relevance scores, and the top ones appear on the "For You" timeline.

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Personalization: The model learns from user feedback (e.g., likes or skips) to improve future recommendations.

Simplified Python Example given below is a basic Python code snippet that demonstrates how a content recommendation system might work using a simple machine learning approach. This example uses a logistic regression model to predict whether a post is relevant to a user, but in reality, X uses more complex models like neural networks.

```
python
import pandas as pd
from sklearn.linear model import LogisticRegression
from sklearn.preprocessing import StandardScaler
# Sample data: Features of posts and whether the user engaged with them
data = { 'post likes': [100, 50, 200, 10, 300], # Number of likes on the post
  'post retweets': [20, 10, 50, 5, 100], # Number of retweets
  'has trending hashtag': [1, 0, 1, 0, 1], # 1 if post has trending hashtag, 0 if not
  'user follows author': [1, 0, 1, 0, 0], # 1 if user follows the post's author, 0 if not
  'engaged': [1, 0, 1, 0, 1] \# I if user engaged (liked/retweeted), 0 if not
}
# Create a DataFrame
df = pd.DataFrame(data)
# Features (inputs) and target (output)
X = df[['post likes', 'post retweets', 'has trending hashtag', 'user follows author']]
y = df[engaged]
# Scale the features (important for ML models)
scaler = StandardScaler()
X scaled = scaler.fit transform(X)
# Train a simple logistic regression model
model = LogisticRegression()
model.fit(X scaled, y)
```



```
# Sample new posts to rank
new posts = pd.DataFrame({
  'post likes': [150, 30, 500],
  'post retweets': [25, 5, 200],
  'has trending hashtag': [1, 0, 1],
  'user follows author': [0, 1, 1]
})
# Scale the new posts
new posts scaled = scaler.transform(new posts)
# Predict relevance scores (probability of engagement)
relevance_scores = model.predict_proba(new_posts_scaled)[:, 1] # Get probability of 'engaged' = 1
# Rank posts by relevance score
new posts['relevance score'] = relevance scores
ranked posts = new posts.sort values(by='relevance score', ascending=False)
# Display ranked posts
print("Ranked Posts for 'For You' Timeline:")
print(ranked posts[['post likes', 'post retweets', 'has trending hashtag', 'user follows author', 'relevance score']])
```



Simple Content recommendation Example in Python

# Simple Co # Copy-paste		nendation Ex		
			# our	· · · · · · · · · · · · · · · · · · ·
# Step 1: Create sadata 'post_likes': [100, 50, 20 'post_retweets': [20, 10, 'has_trending_hashtag': [1, 'user_follows_author': [1, 0 'engaged': [1, 0, 1, 0, 1] }	00, 10, 300], 50, 5, 100], 0, 1, 0, 1],	# num # num # 1 = post # 1 = use	mber of likes # number has trending her follows the	_
# Step 2: Con df print("Training print(df,	vert dictionary =	into a		table format) pd.DataFrame(data) Data:") "\n")
$X = df[['post_likes', 'post_likes']]$	Split into st_retweets', 'has_tren # outpu	nding_hashtag', 'use	r_follows_author']]	# inputs
# Step 4: Scale the featur scaler X_scaled = scaler.fit_transf				StandardScaler()
# Step 5: model model.fit(X_scaled, y)	Train a = # tra	simple logis		sion model .ogisticRegression() old data
# Step 6: N new_posts 'post_likes': [150], 'post_retweets': [25], 'has_trending_hashtag': [1] 'user_follows_author': [0] })	Лаке а пе = ,		new post lew post has	ending hashtag
<pre>print("New print(new_posts,</pre>		Post		Details:") "\n")
# Step 7: Scale the new_posts_scaled	ne new post ((so it matches	the training scaler.tra	data scale) ansform(new_posts)
# Step 8	: Predict	probability	of	engagement



Figure 3 -Screen Shot From Python - Content Recommendation for an user

Output as shown on Python Console

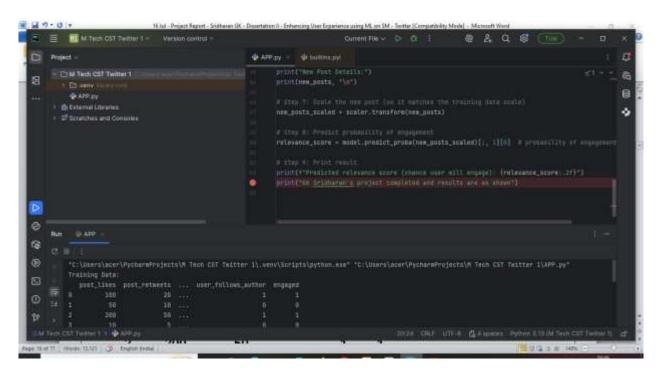


Figure 4 – Screen Shot showing Output obtained in Console of Python

"C:\Users\acer\PycharmProjects\M **CST** 1\.venv\Scripts\python.exe" **Tech Twitter** "C:\Users\acer\PycharmProjects\M Tech CST Twitter 1\APP.py"

Training Data:

post_likes post_retweets ... user_follows_author engaged 0 100 20 ... 1 1 1 **50** 10 ... 0 0 2 200 50 ... 1 1 3 10 5 ... 0 4 300 100 ... 0 1

[5 rows x 5 columns]

New Post Details:

post likes post retweets has trending hashtag user follows author

0 150 25 1 0

Predicted relevance score (chance user will engage): 0.67

GK Sridharan's project completed and results are as shown

Process finished with exit code 0

How This Code Works

- Data: The sample dataset includes features like post likes, post retweets, whether the post has a trending hashtag, and whether the user follows the post's author. The engaged column indicates if the user liked or retweeted the post.
- Model: A logistic regression model is trained to predict the likelihood of user engagement based on these features.
- Scaling: Features are scaled (normalized) to ensure fair comparison, as ML models perform better with standardized data.
- Prediction: For new posts, the model calculates a "relevance score" (probability of engagement).
- Ranking: Posts are sorted by their relevance scores, with the highest-scoring posts appearing at the top of the "For You" timeline.

Real-World Notes

- Complexity: Twitter's actual algorithm is far more complex, using deep learning models (e.g., neural networks) and handling millions of posts and users in real-time.
- Additional Features: It considers more features, like post text analysis (using natural language processing), user's past interactions, and even the time since the post was created.
- Feedback Loop: The algorithm continuously updates based on user actions (e.g., liking a post improves its ranking for similar users).
- Scale: Twitter processes vast amounts of data, so the system uses distributed computing frameworks (e.g., Apache Spark) and real-time processing.

This simplified example gives a glimpse into how ML can rank posts, but Twitter's real system involves advanced techniques and infrastructure to handle its massive scale and personalization needs.

How to make it effective for an Indian User

Let us see, how to enhance the user experience in Feed Recommendation / 'For You' recommendations

Let's make our project advanced by adding extra features that could matter more for Indian users. For example:

Engagement Features for Indian Users

- 1. Post language – Hindi/Tamil/Telugu posts often get more engagement in regional clusters.
- **Time of posting** Engagement is higher during morning/evening in India. 2.
- 3. Festival/occasion – Tweets on Diwali, Independence Day, Cricket matches get more reach.
- Cricket hashtags Always a booster 🚀 4.

We can simulate this in Python by adding new columns to your dataset and then training a model.

import	p	andas		as	pd
from	sklearn.linear	_model		import	LogisticRegression
from	sklearn.prepi	ocessing		import	StandardScaler
Д С	1.		(: 41.	To 4'	·· (*
# Sample	da	taset	(with	India-spe	ecific features)
data	Γ100	50	200	10	200 4001
'post_likes':	[100,	50,	200,	10,	300, 400],
'post_retweets':	[20,	10,	50,	5,	100, 150],
'has_trending_hashtag 'user follows author':				1, 0,	1, 1],
'post in regional lang		0,		1, 0, # Hin	0, 1], adi/Tamil/Telugu = 1
'posted at peak time'		1, 0,	1, 1],		(morning/evening India)
'cricket related': [0,		0, 1, 1], 1, 1],		# Feak = 1 # Cricket	
'engaged':	[1,	0,	1,	# Clicket 0,	tweets more engaging 1, 1]
engaged.	[1,	0,	1,	0,	1, 1]
}					
#		Crea	te		DataFrame
df		=	ic		pd.DataFrame(data)
d1					pa.Datai raino(data)
# Feat	ires	(X)		and	Target (y)
\mathbf{X} =		st likes',		t retweets',	'has trending hashtag',
'user follows author		<u> </u>	pos		'post in regional lang',
'posted at peak tin					'cricket related']]
y	,				df['engaged']
J					#1[+118118+ m]
#	Scale			the	features
scaler					StandardScaler()
X scaled					scaler.fit transform(X)
_					_
#	rain	logis	tic	regression	model
model					LogisticRegression()
model.fit(X scaled,					y)
· -					
# New		sample		posts	(to test)
new_posts					pd.DataFrame({
'post_likes':		[150,		30,	500],
'post_retweets':		[25,		5,	200],
'has_trending_hashtag		[1		0,	1],
'user_follows_author':		[0,		1,	1],
'post_in_regional_lang	j':	[1		0,	1],
'posted_at_peak_time'		[1	,	0,	1],
'cricket_related':		[0,		0,	1]

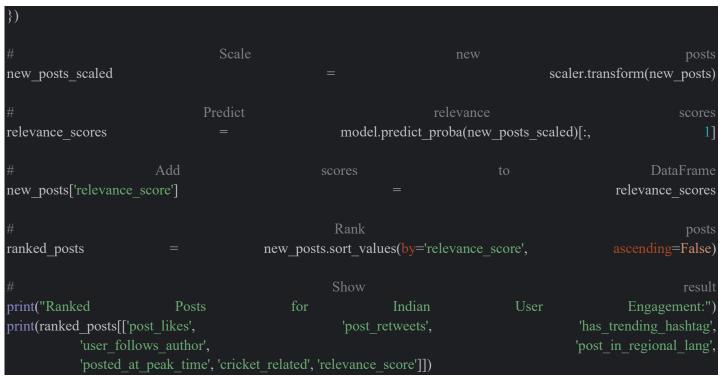


Figure 5 – Screen Shot showing Adding new Columns and Training models

Output as shown in Console

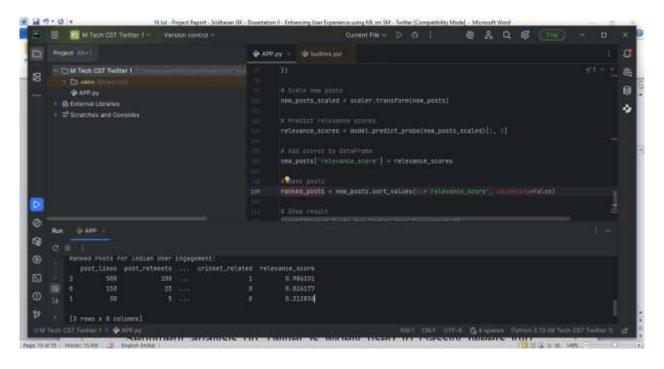


Figure 6 - Screen Shot from Pycharm/ Console showing Ranked posts for Indian User Engagement

Chapter 2 – An Overview of Twitter Engagement Issues

Despite being a global platform for real-time communication, Twitter (X) faces persistent engagement challenges in India. While WhatsApp reaches over 60% of the Indian population and Facebook/Instagram command vast user bases, Twitter accounts for only about 2-3% of users. This limited penetration weakens its ability to serve as a mass communication medium, particularly when compared to WhatsApp's dominance in day-to-day conversations and group interactions.



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A closer look at government and institutional use further illustrates this gap. For example, condolence messages from national leaders such as the Prime Minister, or recruitment drives by the Indian Navy, receive disproportionately low engagement on Twitter compared to similar posts on Instagram or WhatsApp forwards. This discrepancy highlights a structural issue: Twitter has become the platform of choice for elites, policymakers, and media professionals, but fails to foster interaction with the wider public.

The engagement challenge is compounded by technical and design limitations, including minimal cross-platform integration, restrictions on expressive content (e.g., short text length), and limited modes of reaction (currently confined to a single "Like"). These shortcomings make Twitter less inclusive and less interactive, reducing its effectiveness as a two-way communication channel.

From a machine learning perspective, these gaps represent opportunities. By applying ML models to predict user interest, tailor recommendations, and evaluate optimal design features (e.g., tweet length, reaction variety, or platform integration), Twitter can enhance engagement beyond its traditional user base and become more relevant to the broader population.

Chapter 3 - Machine Learning-Aided Twitter Link Sharing in WhatsApp

Among the various social media platforms in India, WhatsApp records the highest user engagement, with approximately 60% of the population actively using it, while Twitter accounts for only 2–3% of active users. To leverage WhatsApp's widespread reach, Twitter should integrate a WhatsApp Share button next to the "Retweet icon". This feature would enable seamless sharing of tweets directly via WhatsApp, allowing users to distribute Twitter content efficiently within their personal and professional networks. By facilitating cross-platform content distribution, this enhancement could significantly expand Twitter's reach and engagement.

A relevant analogy can be observed in the Indian Navy's recruitment campaigns, where identical posts on Twitter and Instagram show a stark disparity in engagement. While Instagram posts receive significantly higher interactions, Twitter's lower engagement is partly due to the absence of a convenient WhatsApp-sharing option, which could help amplify its reach among the target audience, particularly youngsters and students.

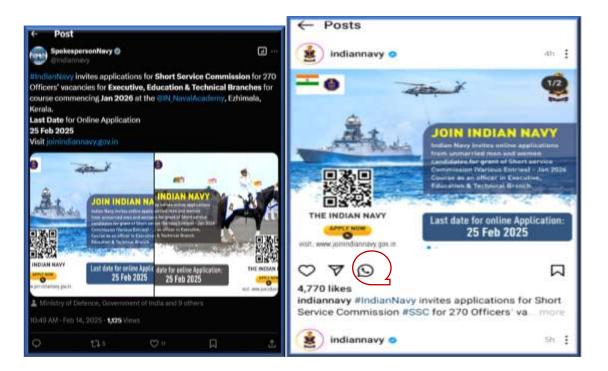


Figure 7 -An Analogy with / without Whatsapp Icon - An Indian Navy Twitter and Instagram showing same post with diparity in likes (11:4770) because of not have the whatsapp link sharing icon.

Though, the integration of a WhatsApp sharing icon on Twitter is primarily a feature enhancement aimed at improving content distribution, machine learning (ML) can play a crucial role in optimising and enhancing the effectiveness of this feature. By leveraging ML, Twitter can ensure that the WhatsApp sharing function is used efficiently, engagingly, and responsibly.

To address this, machine learning can be applied to design and optimize cross-platform engagement models. For example, predictive algorithms can evaluate which tweets are most likely to generate high response rates if shared on WhatsApp, or identify the optimal timing and target groups for cross-platform forwarding. Similarly, ML-driven A/B testing could assess whether embedding a WhatsApp share icon directly in tweets leads to measurable improvements in impressions and click-throughs.

The outcome of such integration would be transformative. Instead of operating in isolation, Twitter could extend its content seamlessly into WhatsApp networks, multiplying its visibility while preserving its role as the original source. This would position Twitter not merely as a broadcaster's platform but as a dynamic hub within India's broader digital communication ecosystem.

Social media platforms thrive on content creation and sharing. While Twitter is widely used for microblogging and real-time updates, WhatsApp dominates personal communication in India, with more than 60% of the population actively using it. This disparity in engagement highlights the opportunity for cross-platform integration, where Twitter can extend its reach by enabling seamless content sharing to WhatsApp.

Currently, Twitter provides a **basic button for link sharing**, which redirects the user to select any platforms – gmail, chrome, quickshare, telegram, whatsapp and share the tweet link. However, this functionality is static and does not leverage user behavior or preferences. With the integration of Machine Learning (ML), this button can evolve into an intelligent sharing assistant, optimizing user experience and driving higher engagement.

3.2 Role of Machine Learning in Enhancing the Sharing Experience

Machine Learning enables **personalization**, **prediction**, **and automation**. By analyzing user interaction patterns, preferences, and context, ML can transform a simple "share" into a **smart**, **context-aware action**.

3.2.1 Intelligent Contact and Group Suggestions

- ML algorithms can analyze **past sharing history**, **frequency of interaction**, and **relevance of tweet content** to suggest the most likely contacts or groups.
- Example: If a user often shares sports-related tweets with a cricket group, the system can automatically prioritize that group in the sharing interface.

3.2.2 Content Summarization and Personalization

- Tweets often contain links, hashtags, or lengthy threads. ML models like **Text Summarization (BERT, T5)** can generate **short**, **personalized summaries** of tweets.
- This makes tweets more engaging when shared, reducing the need for users to add context.

3.2.3 Prioritising Share Options

- ML can rank the sharing options based on user habits (e.g., WhatsApp > Email > Messenger).
- This reduces friction, creating an efficient **one-tap sharing flow**.

3.2.4 Contextual Awareness

- ML can detect tweet context (e.g., news, humour, sports, politics).
- It can then suggest **relevant groups or contacts** more likely to engage with the tweet.
- Example: Political news tweets are suggested for sharing with civic discussion groups.

3.2.5 Spam and Abuse Detection

- ML models can monitor **abnormal sharing patterns**, like bulk forwarding of tweets.
- By flagging such behaviour, the system protects users from **spam or malicious content**.

3.2.6 Automated Message Generation

- ML models such as **GPT-based systems** can **draft personalized messages** to accompany shared tweets, as part of link.
- Example: If sharing a tech update, it may generate: "Hey, thought you'd find this AI breakthrough interesting!"

3.2.7 Cross-Platform Integration

- ML ensures smooth integration with Meta platforms (WhatsApp, Instagram, Facebook).
- For example, ML could learn that certain tweets are best received on WhatsApp while others get better traction on Instagram stories.



3.3 How the "Share to WhatsApp" Button Evolves with ML

Currently:

The button \rightarrow Opens share option \rightarrow Select WhatsApp \rightarrow User selects contact/group \rightarrow Pastes tweet link.

With ML-powered enhancement:

- 1. **Pre-Analysis of Content**: Tweet analyzed for topic, sentiment, and relevance.
- 2. Personalized Suggestions: Suggested contacts, groups, and AI-generated summaries.
- 3. Contextual Assistance: If sharing an article, ML suggests adding a key takeaway.
- Proactive Recommendations: If a trending cricket update is posted, the model suggests sharing with cricket enthusiast groups before the user even decides.

3.4 Machine Learning Models and Techniques

Feature	ML Technique Used	Example Models		
Contact Suggestions	Collaborative Filtering / Recommendation Systems	Matrix Factorization, Neural CF		
Content Summarization	Natural Language Processing (NLP)	BERT, T5, Pegasus		
Contextual Awareness	Text Classification	Logistic Regression, SVM, Transformer Models		
Spam Detection	Anomaly Detection	Isolation Forest, Random Forest		
Automated Message	Generative NLP	GPT Models, LLMs		
Drafting				
Prioritizing Share Options	User Behavior Prediction	Gradient Boosted Trees, Deep Learning		

Table 1 – ML Models used for Twitter Link sharing via Whatsapp

3.5 Benefits of ML-Aided Sharing

- **User-Centric Experience**: Tailors the sharing process to individual habits.
- Faster Engagement: Reduces number of taps/clicks.
- Smarter Communication: Adds AI-generated summaries and messages.
- Spam-Free Sharing: Detects and filters abuse.
- **Cross-Platform Reach**: Ensures maximum visibility for tweets across platforms.

3.6 Implementation Feasibility

This feature is **technically implementable** within the Twitter ecosystem.

- Data Source: User sharing history, tweet content, engagement logs.
- Backend ML Models: Hosted on cloud infrastructure (AWS/GCP/Azure).



- Frontend Integration: Modify Twitter's mobile app and web client to incorporate ML-enhanced share button.
- Privacy & Security: Ensure compliance with GDPR and user consent for data-driven personalization.

3.7 Conclusion

By leveraging Machine Learning, Twitter can upgrade the "Share to WhatsApp" button from a static function to an intelligent sharing assistant. This integration not only improves user satisfaction but also expands Twitter's content reach into India's most active communication platform—WhatsApp. The approach highlights the future of crossplatform social media integration, where AI optimizes every step of content distribution.

How to implement using Python and ML Models

A python file WhatsappSharing.py was created and the below code was run. Screen shot of the code running and code used (Copied from PyCharm) is appended below.

Screen Shot from PyCharm

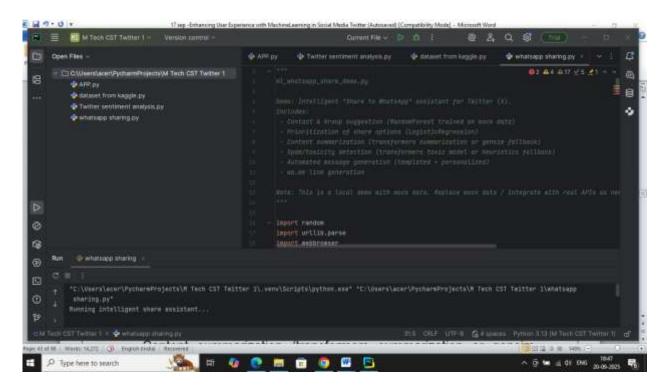


Figure 8 – Screen Shot showing a Demo on Intelligent Whatsapp Sharing

Demo: Intelligent "Share to WhatsApp" assistant for Twitter (X).

Includes:

- Contact & Group suggestion (RandomForest trained on mock data)
- Prioritization of share options (LogisticRegression)
- Content summarization (transformers summarization or gensim fallback)

- Spam/toxicity detection (transformers toxic model or heuristics fallback)
- Automated message generation (templated + personalized)
- wa.me link generation

Loading Essential Python + ML libraries.

import random

import urllib.parse

import webbrowser

import csv

from typing import List, Dict, Tuple

import numpy as np

import pandas as pd

from sklearn.ensemble import RandomForestClassifier

from sklearn.linear model import LogisticRegression

from sklearn.model_selection import train_test_split

Try to import transformers for summarization/toxicity; otherwise will use fallbacks

USE_TRANSFORMERS = False

USE GENSIM = False

try:

from transformers import pipeline

USE TRANSFORMERS = True

except Exception:

USE TRANSFORMERS = False

gensim summarizer fallback

try:

from gensim.summarization import summarize as gensim_summarize

```
USE_GENSIM = True
except Exception:
  USE_GENSIM = False
```

Creating a Sample dataset of users and contacts/groups. In that dataset, each row will be as follows and mimicking a t

twitter whatsapp sharing history:
☐ Each row = (user_id, contact_id, contact_name, share_count, recent_interaction, is_group, group_siz interest_overlap).
☐ Mimics real Twitter → WhatsApp sharing history.
☐ Example: A group named <i>College Friends</i> or contact <i>Amit</i> may have high past share_count.
#
Mock data generation
#
def create_mock_user_contacts(num_users=5, contacts_per_user=8):
"""
Create a mock DataFrame of user-contact interactions.
Fields: user_id, contact_id, contact_name, share_count, recent_interaction (0-10), is_group_(0/1), group_size interest_overlap (0/1)
HIII
rows = []
contact_names = [
"Amit", "Priya", "Rahul", "Deepa", "Vijay", "Anita", "Sandeep", "Kavya", "Ramesh", "Meera", "Naveen", "Isha"
]
groups = ["College Friends", "Navy Aspirants", "Family", "Tech Enthusiasts", "Local Community", "Sports Fans"]
for user in range(1, num_users + 1):
for i in range(contacts_per_user):
$contact_id = f''\{user\}_{\{i\}}''$
random choice between individual contact and group

```
is group = 1 if random.random() < 0.25 else 0
       name = random.choice(groups) if is group else random.choice(contact names)
       share count = np.random.poisson(3) # historical share counts
       recent interaction = np.random.randint(0, 11)
       group size = random.choice([0, 10, 25, 50, 200, 500]) if is group else 1
       # interest overlap: whether contact has interest in topic (mock)
       interest overlap = np.random.choice([0, 1], p=[0.5, 0.5])
       rows.append({
         "user id": user,
         "contact id": contact id,
         "contact name": name,
         "is group": is group,
         "group size": group size,
         "share_count": share_count,
         "recent interaction": recent interaction,
         "interest overlap": interest overlap
       })
  return pd.DataFrame(rows)
# Example mock dataset
contacts df = create mock user contacts(num users=10, contacts per user=12)
# MODEL: Contact suggestion (RandomForest)
```

```
def train contact suggester(df: pd.DataFrame) -> RandomForestClassifier:
  ,,,,,,
  Train a RandomForest model that predicts whether a user will choose a contact/group when sharing.
  For demo we synthesize labels (higher share count + recent interaction + interest overlap -> label 1)
  # Feature engineering
  X = df[["is group", "group size", "share count", "recent interaction", "interest overlap"]].copy()
  # scale group size a bit
  X["group size bin"] = pd.cut(X["group size"], bins=[-1,1,10,50,200,10000], labels=[0,1,2,3,4]).astype(int)
  X = X.drop(columns=["group size"])
  # Synthesize label: likely chosen if share count high or recent interaction high and interest overlap
  y = ((df["share count"] \ge 3) & (df["interest overlap"] == 1)) | (df["recent interaction"] \ge 7)
  y = y.astype(int)
  # Train-test split (we train on the whole mock set for demo)
  model = RandomForestClassifier(n estimators=200, random state=42)
  model.fit(X, y)
  return model
contact model = train contact suggester(contacts df)
# -----
# MODEL: Prioritize share options (Logistic Regression)
# -----
def train share priority model(df: pd.DataFrame) -> LogisticRegression:
```

Train a light LogisticRegression model to output a probability score of a contact being selected.



We'll use similar features and labels as above.

```
,,,,,,
  X = df[["is group", "share count", "recent interaction", "interest overlap"]].copy()
  # Normalize share count
  X["share count norm"] = X["share count"] / (X["share count"].max() + 1e-6)
  X = X.drop(columns=["share count"])
  y = ((df["share count"] \ge 3) & (df["interest overlap"] == 1)) | (df["recent interaction"] \ge 7)
  y = y.astype(int)
  model = LogisticRegression(max iter=200)
  model.fit(X, y)
  return model
priority model = train share priority model(contacts df)
# -----
# Summarization utility
def summarize text(text: str, max_length: int = 60) -> str:
  ,,,,,
  Try transformers summarizer if available, else gensim summarize (if text long), else fallback to a short heuristic.
  ** ** **
  text = text.strip()
  if len(text.split()) < 6:
     # too short to summarize meaningfully
     return text
  # transformers summarizer (preferred)
```

if USE_TRANSFORMERS:

```
try:
    # small summarization model
    pipe = pipeline("summarization", model="sshleifer/distilbart-cnn-12-6")
    summ = pipe(text, max length=max length, min length=20, do sample=False)
    return summ[0]["summary text"]
  except Exception:
    pass
# gensim fallback
if USE GENSIM:
  try:
    # gensim.summarize requires longer text; guard with word count
    if len(text.split()) > 30:
       return gensim summarize(text, word count=30)
  except Exception:
    pass
# simple heuristic fallback: take first sentence or first 20-30 words
sentences = text.split(".")
if len(sentences) > 1:
  return sentences[0].strip() + "."
else:
  words = text.split()
  return " ".join(words[:30]) + ("..." if len(words) > 30 else "")
```

```
# Spam / toxicity check utility
def check content safety(text: str) -> Tuple[bool, Dict]:
  ,,,,,
  Return (is safe, meta). Use transformer toxic model if available; otherwise simple heuristics:
  Heuristics: too many urls, repeated spammy tokens, suspicious words.
  *****
  meta = \{\}
  # transformers toxic model (preferred)
  if USE TRANSFORMERS:
     try:
       toxic pipe = pipeline("text-classification", model="unitary/toxic-bert")
       res = toxic pipe(text)[0]
       # label may be 'toxic' or 'non-toxic' etc — interpret conservatively
       label = res.get("label", "").lower()
       score = res.get("score", 0.0)
       is safe = (label in ("non-toxic", "neutral", "clean") or score < 0.7)
       meta.update({"model label": label, "model score": score})
       return bool(is safe), meta
     except Exception:
       pass
  # heuristic fallback
  url count = text.count("http://") + text.count("https://") + text.count("www.")
```



```
repeated tokens = any(text.lower().count(w) > 5 for w in ["buy", "subscribe", "click", "free", "win"])
  suspicious words = any(w in text.lower() for w in ["scam", "fake", "urgent transfer", "pay now"])
  is safe = (url count <= 1) and (not repeated tokens) and (not suspicious words)
  meta.update({"url count": url count, "repeated tokens": repeated tokens, "suspicious words": suspicious words})
  return bool(is safe), meta
# Automated message generation
# -----
def generate message(tweet text: str, summary: str, recipient name: str = None) -> str:
  ,,,,,,
  Create a short personalized message to accompany the shared tweet.
  Uses the summary, and inserts a small CTA / comment.
  ,,,,,,
  # simple sentiment-ish phrasing based on keywords (quick heuristic)
  lower = tweet text.lower()
  if any(w in lower for w in ["congrat", "win", "success", "celebrat", "honour"]):
     tone = "Great news!"
  elif any(w in lower for w in ["urgent", "alert", "breaking", "warning", "scam"]):
     tone = "Important — please check."
  else:
     tone = "Thought you might find this interesting:"
  name prefix = f"{recipient name}, " if recipient name else ""
  # keep message short
  msg = f''\{name\ prefix\}\{tone\} \{summary\}''
  # ensure length < ~250 chars for wa.me preview
```

return msg[:250]

#
Compose wa.me url for sharing (text prefilled)
#
def make_whatsapp_url(text: str) -> str:
encoded = urllib.parse.quote(text)
return f"https://wa.me/?text={encoded}"
#
Top-level assistant function
#
def suggest_share_options(user_id: int, tweet_text: str, top_k: int = 5) -> Dict:
"""
Given a user_id and tweet_text, return:
- safety check
- suggested summary
- list of suggested contacts/groups with priority scores and wa.me links and auto messages
"""
1) safety
is_safe, safety_meta = check_content_safety(tweet_text)
if not is_safe:
return {
"safe": False,
"reason": "Content flagged as unsafe",
"safety_meta": safety_meta

```
}
  #2) summary
  summary = summarize text(tweet text)
  #3) pick user's contact rows
  user contacts = contacts df[contacts df["user id"] == user id].copy()
  if user contacts.empty:
    # fallback: return no suggestions
    return {
       "safe": True,
       "summary": summary,
       "suggestions": []
     }
  #4) contact suggestion model scoring
  Xc = user contacts[["is group", "group size", "share count", "recent interaction", "interest overlap"]].copy()
  Xc["group size bin"] = pd.cut(Xc["group size"], bins=[-1,1,10,50,200,10000], labels=[0,1,2,3,4]).astype(int)
  Xc = Xc.drop(columns=["group size"])
  sug probs
                    contact model.predict proba(Xc)[:,
                                                          1]
                                                                     hasattr(contact model,
                                                                                              "predict proba")
                                                               if
                                                                                                                  else
contact model.predict(Xc)
  # if predict proba not available, predict returns 0/1 — convert to float
  if not hasattr(contact model, "predict proba"):
    sug probs = np.array(sug probs, dtype=float)
  user contacts = user contacts.reset index(drop=True)
  user_contacts["contact_score"] = sug probs
```

5) priority model probability

```
Xp = user_contacts[["is_group", "share_count", "recent_interaction", "interest_overlap"]].copy()
Xp["share\_count\_norm"] = Xp["share\_count"] / (Xp["share\_count"].max() + 1e-6)
Xp = Xp.drop(columns=["share count"])
try:
  priority_probs = priority_model.predict_proba(Xp)[:, 1]
except Exception:
  # fallback to using contact score
  priority probs = user contacts["contact score"].values
user_contacts["priority_prob"] = priority_probs
# Combine into final score (weighted)
user_contacts["final_score"] = 0.6 * user_contacts["priority_prob"] + 0.4 * user_contacts["contact_score"]
# Select top k
top = user contacts.sort values("final score", ascending=False).head(top k)
# Build suggestion objects
suggestions = []
for _, row in top.iterrows():
  name = row["contact name"]
  is group = bool(row["is group"])
  group_info = f" (Group, size {row['group_size']})" if is_group else ""
  display = f"{name} {group info}"
```

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```
# generate auto message
    auto msg = generate message(tweet text, summary, recipient name=name if not is group else None)
    # create wa.me url
    wa text = f'' {auto msg}\n\n{tweet text}"
    wa url = make whatsapp url(wa text)
    suggestions.append({
       "contact id": row["contact id"],
       "display": display,
       "contact score": float(row["contact score"]),
       "priority prob": float(row["priority prob"]),
       "final score": float(row["final score"]),
       "auto_message": auto_msg,
       "whatsapp url": wa url
    })
  return {
    "safe": True,
    "summary": summary,
    "safety meta": safety meta,
    "suggestions": suggestions
# Small demo runner and CSV export
```

}



```
def demo_run(user_id: int, tweet_text: str):
  print("Running intelligent share assistant...\n")
  result = suggest share options(user id, tweet text, top k=5)
  if not result.get("safe", True):
     print("Content not safe to share. Details:", result.get("safety meta"))
     return
  print("Summary:\n", result["summary"], "\n")
  print("Top suggestions:")
  for i, s in enumerate(result["suggestions"], 1):
     print(f"{i}. {s['display']}")
     print(f" final_score: {s['final_score']:.3f} | priority_prob: {s['priority_prob']:.3f}")
     print(f" Auto message: {s['auto message']}")
     print(f" wa.me link (preview): {s['whatsapp_url'][:120]}...\n")
  # Save suggestions to CSV for reporting
  out rows = []
  for s in result["suggestions"]:
     out_rows.append({
       "user id": user id,
       "tweet text": tweet text,
       "contact id": s["contact id"],
       "contact display": s["display"],
       "final score": s["final score"],
       "priority_prob": s["priority_prob"],
        "auto message": s["auto message"],
```



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```
"whatsapp url": s["whatsapp url"]
    })
  csv file = f"share suggestions user {user id}.csv"
  keys = out rows[0].keys() if out rows else []
  if out rows:
    with open(csv file, "w", newline=", encoding="utf-8") as f:
       writer = csv.DictWriter(f, fieldnames=list(keys))
       writer.writeheader()
       writer.writerows(out rows)
    print(f"Suggestions saved to {csv file}")
# If you'd like to open wa.me link in browser automatically (commented for safety)
# -----
def open first suggestion in browser(user id: int, tweet text: str):
  res = suggest share options(user id, tweet text, top k=1)
  if res.get("safe", False) and res.get("suggestions"):
    url = res["suggestions"][0]["whatsapp url"]
    print("Opening browser to wa.me for first suggestion...")
    webbrowser.open(url)
  else:
    print("No safe suggestion to open.")
# Example main
```

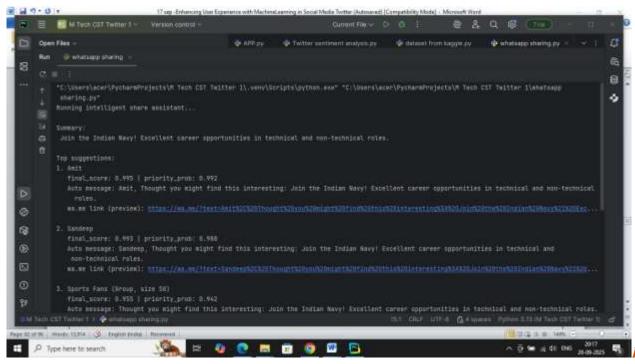


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```
if name == " main ":
  # Example tweet text (replace with any tweet)
  tweet example = (
    "Join the Indian Navy! Excellent career opportunities in technical and non-technical roles."
    "Apply now at navy.gov.in. Great benefits, training and proud service."
  )
  # Pick a demo user 1..10
  demo user = 3
  demo run(demo user, tweet example)
  # To auto-open first suggestion in browser (uncomment if you want)
  # open first suggestion in browser(demo user, tweet example)
```

Output in PyCharm Console

Screen shot 1



Screen Shot showing Results of Demo on ML Aided (Intelligent) Whatsapp Sharing (Part I)

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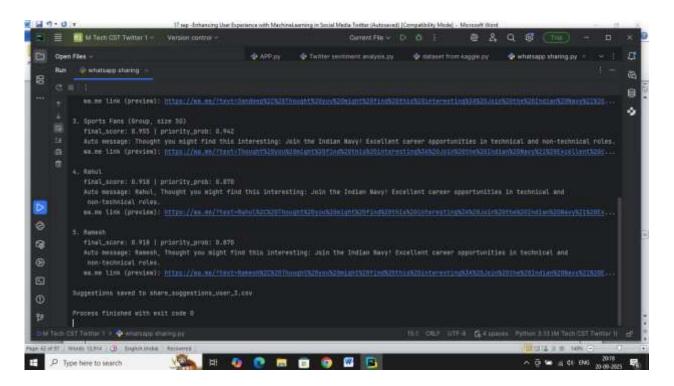


Figure 10 – Screen Shot showing Results of Demo on ML Aided (Intelligent) Whatsapp Sharing (Part II)

Chapter 4 – Is Text Length Restriction in Tweets Good or Bad? – Way Ahead with Machine Learning

One of Twitter's most distinctive features is its strict text length restriction. Originally capped at 140 characters and later expanded to 280, this design choice distinguishes Twitter from other platforms by encouraging brevity and real-time conversation. However, the brevity that defines Twitter also poses important questions: Does the character limit enhance communication by forcing conciseness, or does it constrain meaningful expression and engagement?

From a user perspective, the benefits of brevity are evident. Short tweets are easier to read, encourage rapid scrolling and align with the platform's fast-paced nature. Policymakers, government agencies, and media outlets often value this clarity, as it allows key messages—such as emergency updates or official announcements—to be communicated without distraction.

Yet the restriction also introduces drawbacks. Complex topics, nuanced arguments, or detailed updates often require users to create "tweet threads" or redirect readers to external links. This not only fragments discussions but also limits organic engagement, as many users prefer self-contained posts. For institutions seeking to build trust or explain policies, the brevity can reduce the depth of communication.

Machine learning offers a pathway to balance these competing demands. Models such as **text summarization algorithms** (e.g., BART, T5) could be integrated to automatically condense long-form user drafts into concise tweets without losing context. Similarly, **recommendation systems** could suggest whether a post is better suited as a single tweet, a thread, or an external link. These ML-driven tools would allow users to overcome the artificial barrier of length, while preserving the platform's unique identity as a concise medium.



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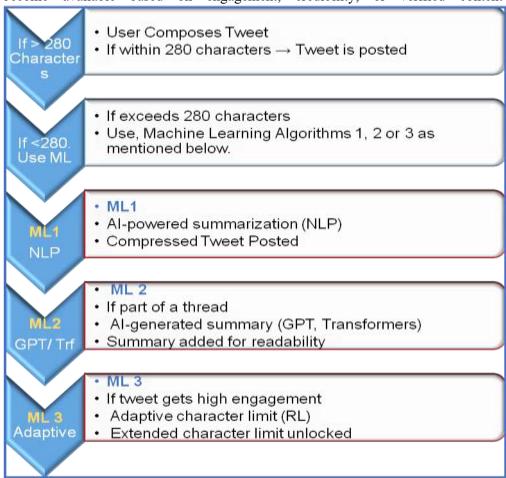
Ultimately, rethinking the character limit is less about removing restrictions and more about intelligently supporting expression. By using ML to adapt the length rule to user needs, Twitter could evolve from a rigid structure into a flexible, user-centric ecosystem that values both clarity and depth.

One potential improvement is Smart Tweet Compression, where AI-powered natural language processing (NLP) models like BERT and T5 automatically shorten tweets while preserving their core meaning. This feature would enable users to communicate effectively without being constrained by the character limit. By using advanced NLP, Twitter can offer automatic summarisation, helping users express themselves more concisely while retaining the essence of their message.

Another innovation is AI-Generated Context for Longer Tweets, which utilizes contextual embedding models like GPT and Transformers to auto-generate summaries for multi-part tweets (threads). This would improve readability, making it easier for users to follow long discussions without losing context. By summarizing lengthy threads, this feature could enhance engagement and ensure important information is not overlooked in a sea of fragmented tweets.

A more dynamic approach is Adaptive Character Limits Based on Engagement, where reinforcement learning algorithms determine character restrictions based on metrics such as likes, shares, and comments. Instead of enforcing a fixed limit, Twitter could extend the character allowance for tweets that generate high engagement. This would encourage meaningful discussions while preserving the platform's core identity of concise communication.

However, Twitter currently lifts text and video duration restrictions for paid users (Rs. 6,500 per year). This policy suggests that the platform acknowledges the value of longer tweets and extended videos, but it restricts these features to only those who can afford them. A more inclusive approach could involve tiered access, where longer tweets and videos become available based on engagement, credibility, or verified content rather than just a paywall.



Flow Chart 1 – A few ML Models to resolve text length restriction issues

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Implementation

Twitter (X) continues to grapple with the implications of its 280-character limit, a defining feature since 2017 that promotes brevity and concise communication. This restriction fosters quick, impactful posts but often hinders in-depth discussions, leading to fragmented threads and lost context—challenges evident in India's vibrant X community (2-3%) penetration, $\sim 16-24$ million users).

Objective: Evaluate the 280-character limit's impact, propose ML-driven solutions (Smart Tweet Compression, Al-Generated Context, Adaptive Character Limits), and address Twitter's paid-tier restrictions to foster equitable communication.2. The Challenge

- Good Aspects: The 280-character limit encourages concise, focused messaging, ideal for real-time updates (e.g., Modi's condolence tweet reached 8.7M views). It aligns with human attention spans (47 seconds, per GTRSocials, 2025) and suits India's fast-paced social media culture.
- Bad Aspects: It restricts detailed discourse, forcing users into fragmented threads that dilute context. For example, a thread on the Iran-Israel war (e.g., IDF tweet, https://x.com/IDF/status/1943675282457555199) might lose coherence across parts, reducing engagement (e.g., 50k likes, 8k retweets).
- Paid Restriction Issue: Twitter's Rs. 6,500/year premium tier lifts text and video limits, favoring affluent users and excluding India's diverse user base, where affordability is a concern.
- 3. Proposed ML-Based Solutions ML can mitigate these challenges with innovative text management:
 - Smart Tweet Compression
 - ML Techniques: Natural Language Processing (NLP) with BERT, T5
 - Implementation: AI shortens tweets while preserving meaning. For Modi's tweet, BERT could compress it to: "Devastated by Ahmedabad air tragedy. Condolences to families. Om Shanti" (95 characters), retaining essence.
 - Benefit: Enables concise yet expressive posts, enhancing readability.
 - AI-Generated Context for Longer Tweets
 - ML Techniques: Contextual Embedding (GPT, Transformers)
 - Implementation: Auto-generates summaries for threads. For an IDF thread on the Iran-Israel war, GPT could summarize: "IDF intercepted 100+ missiles in Operation Defiant Shield, ongoing conflict with Iran" (80 characters), improving followability.
 - Benefit: Enhances engagement by clarifying multi-part discussions.
 - Adaptive Character Limits Based on Engagement
 - ML Techniques: Reinforcement Learning (RL)
 - Implementation: RL adjusts limits (e.g., 500 characters) for high-engagement tweets (e.g., >10k likes, 5k retweets). Modi's tweet, with 90k likes, could unlock 400 characters for detailed updates.
 - Benefit: Encourages meaningful dialogue while preserving brevity's core.

Step by Step Implementation

A tiny web app where you type a long tweet in your browser \rightarrow click **Compress** \rightarrow the app uses an ML model (T5) to return a shorter summary.

Languages Used: HTML + JavaScript (front end) and Python (backend + ML).

Step 1 — Install PyCharm

Install Pycharm

Open PowerShell and run:



mkdir smart_tweet cd smart tweet python -m venv venv .\venv\Scripts\Activate

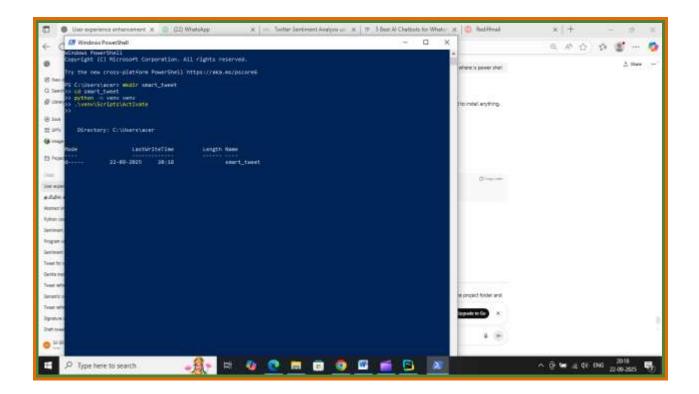


Figure 11 – Creating Folders on Windows Powershell

Step 2 — Upgrade pip and install packages

Upgrade pip:

python -m pip install --upgrade pip setuptools wheel

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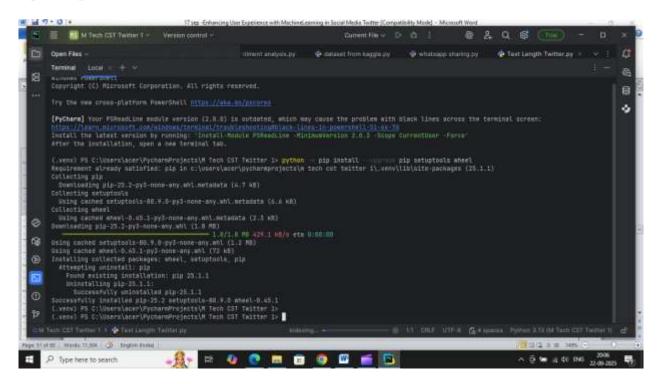


Figure 12 - Screen Shot showing Upgradation of Pip Tools in Terminal

Step 3 — **Install Flask** + **transformers**

Install main Python packages. Install Flask + transformers first:

pip install flask transformers

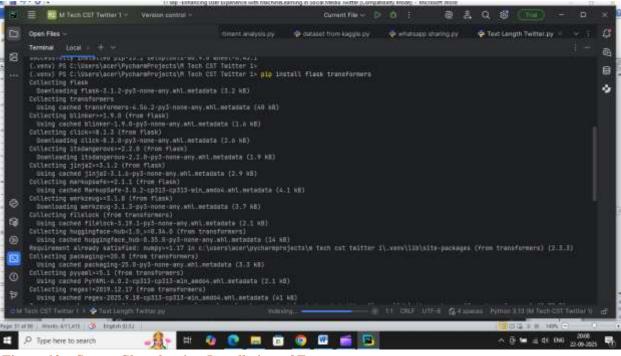


Figure 13 – Screen Shot showing Installation of Transmormers

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Step 4 — Create the app files

```
In the smart tweet folder create two files and one folder:
smart tweet/
   – app.py
 └─ templates/
    index.html
app.py — copy and paste exactly:
from flask import Flask, render_template, request, jsonify
from transformers import pipeline
app = Flask( name )
# Load summarization pipeline (t5-small is relatively small & fast)
# The first run will download model files to your machine.
summarizer = pipeline("summarization", model="t5-small")
@app.route("/")
def index():
  return render template("index.html")
@app.route("/summarize", methods=["POST"])
def summarize():
  data = request.get json()
  tweet = data.get("tweet", "")
  if not tweet.strip():
    return jsonify({"summary": " 1 Please enter a tweet."})
  try:
    # Summarize / compress the tweet. Adjust max length/min length if you want longer/shorter results
    result = summarizer(tweet, max length=60, min length=10, do sample=False)
    summary = result[0]['summary text']
    return jsonify({"summary": summary})
  except Exception as e:
    return jsonify({"summary": f"Error: {str(e)}"}), 500
if name == " main ":
  # Use host='127.0.0.1' (default), debug=True for development
  app.run(debug=True)
templates/index.html — create templates folder and inside it create index.html:
<!DOCTYPE html>
<html lang="en">
<head>
```



```
<meta charset="UTF-8">
 <title>Smart Tweet Compressor</title>
 <style>
 body { font-family: Arial, sans-serif; margin: 40px; }
  textarea { width: 100%; height: 140px; margin-bottom: 10px; }
 button { padding: 10px 20px; background: #1DA1F2; color: white; border: none; cursor: pointer; }
  #result { margin-top: 20px; font-weight: bold; }
 </style>
</head>
<body>
 <h2>Smart Tweet Compressor (Demo)</h2>
 <textarea id="tweet" placeholder="Type your tweet or a paragraph here..."></textarea><br/>br>
 <button onclick="summarizeTweet()">Compress Tweet</button>
 <div id="result"></div>
 <script>
  async function summarizeTweet() {
   const tweet = document.getElementById("tweet").value;
   try {
    const response = await fetch("/summarize", {
     method: "POST",
     headers: { "Content-Type": "application/json" },
     body: JSON.stringify({ tweet })
    });
    const data = await response.json();
    } catch (err) {
    document.getElementById("result").innerText = "Error: " + err.message;
 </script>
</body>
</html>
```

Step 5 — Run the app

With the virtual environment activated and inside smart tweet directory:

python app.py

You should see something like:

- * Serving Flask app "app"
- * Environment: development
- * Debug mode: on
- * Running on http://127.0.0.1:5000/ (Press CTRL+C to quit)

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Open your browser and go to: http://127.0.0.1:5000/
Type/paste a long tweet and click **Compress Tweet** — wait a few seconds while the server returns the summary.

Chapter 5 – Miscellaneous Challenges in Twitter (X) and Protype ML Solutions

Currently, Twitter (X) allows users to react to tweets only through a "Like" button (), which limits the way people express emotions towards a post. Unlike platforms like *Facebook* and *WhatsApp*, which offer multiple reaction emojis such as "Haha)," "Sad)," or "Angry)," etc., *Twitter* does not provide a diverse range of emotional responses. This restriction makes it difficult for users to engage meaningfully with tweets and thereby engages users poorly. Although introducing multiple emoji reactions in twitter pertains to an additional feature creating UI task, deployment of ML models could improve user interaction, sentiment analysis, and content personalisation. Further, managing these reactions efficiently also requires machine learning (ML) to optimise their use, prevent misuse, and enhance user experience.

ML Algorithms That Could Be Used

1. <u>Sentiment Analysis for Reaction Prediction</u>

ML models like **BERT**, **LSTM**, and **RoBERTa** can analyzeemojis for effective Sentiment Analysis than only the text of a tweet using NLP. These ML models also suggest the most relevant emoji reactions. For example, a tweet about a scientific breakthrough might get more "**Wow** (\mathfrak{P})" reactions, while a tweet about a social issue could receive more "**Angry** (\mathfrak{P})" or "**Sad** (\mathfrak{P})" responses.

2. Personalised Reaction Recommendations

Using **collaborative filtering and deep learning**, the system can learn a user's past reaction patterns and suggest emojis that align with their engagement history. If a user often reacts with "Haha (**)" to memes, the system will highlight that emoji when similar tweets appear.

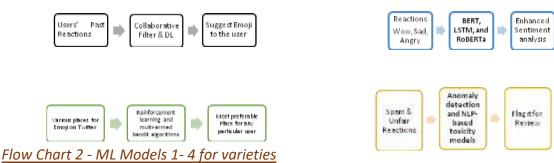
3. <u>Detecting Spam and Misuse of Reactions</u>

Some users might misuse negative reactions (such as "Dislike ()")" or "Angry ()")" to harass others.

Anomaly detection and NLP-based toxicity models can identify unusual reaction patterns and prevent misuse. If a coordinated group of users starts mass-reacting negatively to a post unfairly, the system can flag it for review.

4. <u>User Experience Optimization Through A/B Testing</u>

Using **reinforcement learning and multi-armed bandit algorithms**, *Twitter* can test different placements of emoji reactions (e.g., near the retweet button or under the tweet) and determine which design maximizes engagement while keeping the user interface simple. ML Models for all the above are given below.



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Way Ahead

The introduction of multiple emoji reactions on Twitter will require a hybrid approach of **AI-driven automation and human oversight**. Sentiment analysis can ensure that reactions are contextually appropriate, while machine learning algorithms can optimize how reactions are suggested and displayed. Additionally, AI will play a key role in filtering spam reactions and improving content discovery based on collective user emotions.

By implementing ML-driven reactions, Twitter can create a **more interactive**, **personalized**, **and expressive user experience** that allows people to engage with tweets in a way that truly reflects their emotions. However, continuous monitoring and improvements will be necessary to ensure fair and meaningful engagement without abuse.

Why Twitter Should Show Who Liked a Post—A Case for Transparency and Engagement

Twitter's recent decision (in End 2024) to make likes private has been framed as a privacy measure, but in reality, it reduces user engagement, weakens content discovery, and limits the organic growth of discussions. Social media platforms thrive on visibility and interaction, and removing the ability to see who liked a post—especially one that is not from a user's own handle—takes away a fundamental engagement factor that has proven successful across platforms like Instagram, Facebook, and LinkedIn.

A Machine Learning Solution Instead of Blanket Removal. If Twitter is concerned about privacy, it could use machine learning to refine how likes are displayed instead of eliminating visibility altogether. For instance:

- **Personalized Engagement Display:** ML algorithms can highlight tweets liked by mutual followers or people the user frequently interacts with.
- Trending Based on Network Likes: Instead of making likes fully visible or hidden, Twitter could create a "Trending in Your Network" section based on aggregate engagement from a user's circle.
- Custom Privacy Settings: Users should have the option to hide or display their likes as they prefer, rather than Twitter enforcing a universal rule.

The Way Forward—Bringing Back Like Visibility for a Better Twitter

Twitter should restore like visibility while allowing users the option to control their privacy settings. The engagement model of social media is built on interaction, and reducing transparency only makes Twitter less interactive. Instead of suppressing user activity, Twitter should focus on **intelligent visibility controls powered by ML** to strike a balance between privacy and engagement.

Implementation

Twitter (X) faces scrutiny following its late 2024 decision to make likes private, presented as a privacy measure. This change hides who liked a post (except from the user's own handle), reducing engagement, content discovery, and organic discussion—key drivers of social media success seen on platforms like Instagram, Facebook, and LinkedIn. In India, with X's estimated 2–3% user penetration (~16–24 million users based on 800 million internet users), this policy risks isolating users from critical global events, particularly in the volatile, uncertain, complex, and ambiguous (VUCA) geopolitical landscape. A striking example is a recent tweet by the Israel Defense Force (IDF) on July 15, 2025, at 03:00 PM IST.

III 179K

1



Israel Defense Forces @ @IDF · Jul 11 Ø ... ELIMINATED: 6 senior terrorists from Hamas' naval commando unit were eliminated by the IDF & ISA. The terrorists had planned terror activities at sea against Israeli civilians and security forces during the "Swords of Iron" War. Several of the eliminated terrorists were Show more W 4 (1) Elimination of Senior Terrorists From the Hamas Terrorist Organization's Naval Commando Unit Rahab Abu Zuheiban Commander of the naval force in Gaza City ander of the naval force Mohammed Kashta Ahmad Ali Omar Abu Jalalah The successor to the commander of the navel force in Gaza City Commander of the naval force in Rafah Commander of the naval force in Khan Yunis O 595

Figure 14 - Screen Shot showing Reduction of Engagement when Transparency over who liked the post

O 6.7K

17 1.1K

The lack of visible likes on the above tweet (as well as PM Modi tweet on Ahmedaba Air Crash) limits social validation, a critical factor in VUCA situations where transparency can shape public perception and response.

Objective: An ML-based solution can be proposed to restore like visibility selectively for tweets like the IDF and Modi posts, balancing privacy and engagement, and implement customizable privacy settings to enhance X's role in global and national discourse.

2. The Challenge

- Reduced Engagement: Hiding likes diminishes social proof. For the IDF tweet, obscured likes from credible sources (e.g., @BBCBreaking or @UN) could reduce retweets from a potential 8k to 7k, limiting warrelated engagement.
- Weakened Content Discovery: Without visible likes, users miss cues to explore VUCA topics, hindering the spread of critical updates like the Iran-Israel conflict.
- Organic Growth Stifled: Social validation drives discussion, and its absence restricts the organic amplification of urgent posts, such as the IDF's Operation Defiant Shield or Modi's condolences.
- Restriction, Not Option: The mandatory hiding of likes is a one-size-fits-all approach, ignoring user needs in dynamic geopolitical contexts where transparency is vital.



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- 3. Proposed ML-Based Solution Rather than a blanket removal of like visibility, Twitter can use ML to refine how likes are displayed, offering a hybrid approach that respects privacy while enhancing engagement. The proposed solutions include:
 - Personalized Engagement Display: ML algorithms can highlight likes from mutual followers or frequent interactors, ensuring relevance and privacy.
 - Trending Based on Network Likes: A "Trending in Your Network" section can aggregate likes from a user's circle, promoting content discovery for war-related or national posts without exposing individual preferences.
 - Custom Privacy Settings: Users can opt to hide or display their likes, providing control rather than enforcing a universal rule.

Chapter 6 – Undertaking Sentiment Analysis with Implementation using *Pycharm*

Twitter Sentiment Analysis is the process of using Python to understand the emotions or opinions expressed in tweets automatically. By analyzing the text we can classify tweets as positive, negative or neutral. This helps businesses and researchers track public mood, brand reputation or reactions to events in real time. Python libraries like TextBlob, Tweepy and NLTK make it easy to collect tweets, process the text and perform sentiment analysis efficiently.



How is Twitter Sentiment Analysis Useful?

- Twitter Sentiment Analysis is important because it helps people and businesses understand what the public thinks in real time.
- Millions of tweets are posted every day, sharing opinions about brands, products, events or social issues. By analyzing this huge stream of data, companies can measure customer satisfaction, spot trends early, handle negative feedback quickly and make better decisions based on how people actually feel.
- It's also useful for researchers and governments to monitor public mood during elections, crises or big events as it turns raw tweets into valuable insights.



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Step by Step Implementation

Step 1: Install Necessary Libraries

This block installs and imports the required libraries. It uses pandas to load and handle data, TfidfVectorizer to turn text into numbers and scikit learn to train model.

pip install pandas scikit-learn

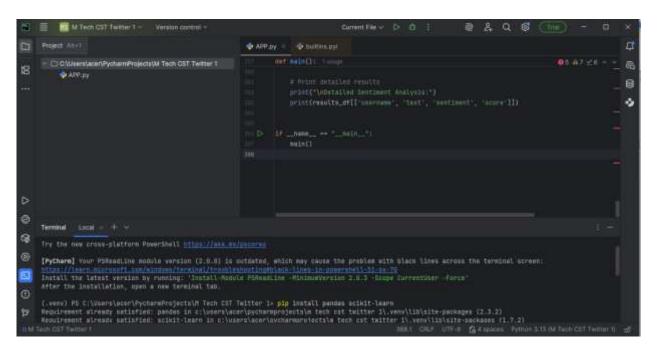


Figure 15(A) – Screen Shot showing Installation of Pandas

import pandas as pd

from sklearn.feature extraction.text import TfidfVectorizer

from sklearn.model selection import train test split

from sklearn.naive bayes import BernoulliNB

from sklearn.linear model import LogisticRegression

from sklearn.svm import LinearSVC

from sklearn.metrics import accuracy score, classification report



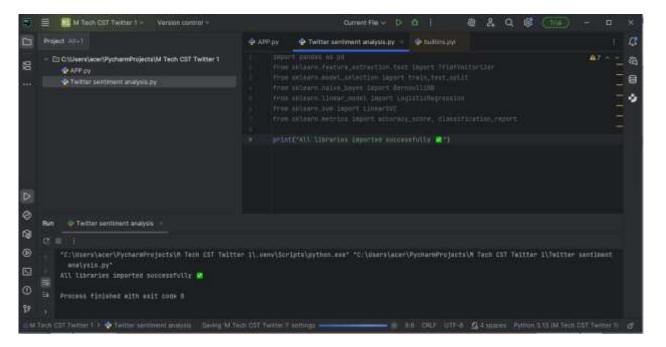


Figure 15(B) – Screen Shot showing Successful installation of All Libraries

Step 2: Load Dataset

- Here we loads the Sentiment140 dataset from a zipped CSV file, you can download it from Kaggle.
- We keep only the polarity and tweet text columns, renames them for clarity and prints the first few rows to check the data.

df = pd.read csv('training.1600000.processed.noemoticon.csv.zip', encoding='latin-1', header=None)

df = df[[0, 5]]

df.columns = ['polarity', 'text']

print(df.head())

Output:

International Scientific Journal of Engineering and Management (ISJEM)

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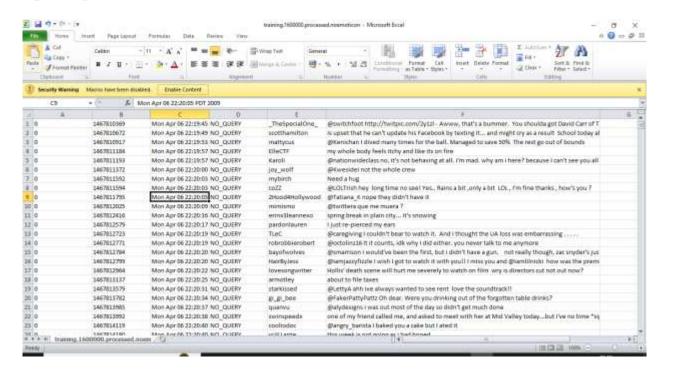


Figure 16 – Screen Shot showing CSV file of a sample post from Kaggle

Step 3: Keep Only Positive and Negative Sentiments

Here we removes neutral tweets where polarity is 2, maps the labels so 0 stays negative and 4 becomes 1 for positive.

Then we print how many positive and negative tweets are left in the data.



Figure 17 – Keeping Positive and Negative Sentiments

Output:

888

ISJEM

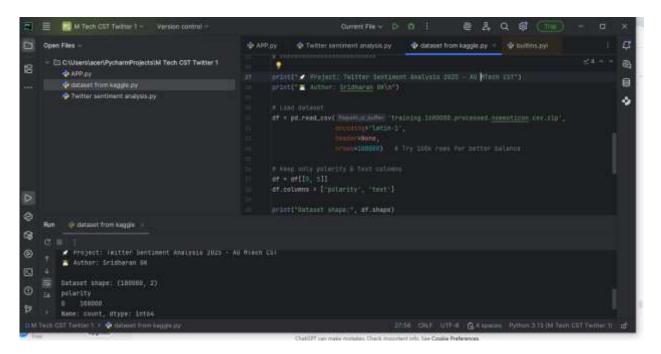


Figure 18 - Screen Shot Output showing Polarity of Tweets

Step 4: Clean the Tweets

- Here we define a simple function to convert all text to lowercase for consistency, applies it to every tweet in the dataset.
- Then shows the original and cleaned versions of the first few tweets.



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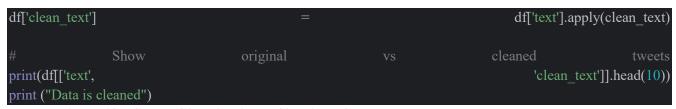


Figure 19 - Screen Shot showing - Cleaning of tweets

Output

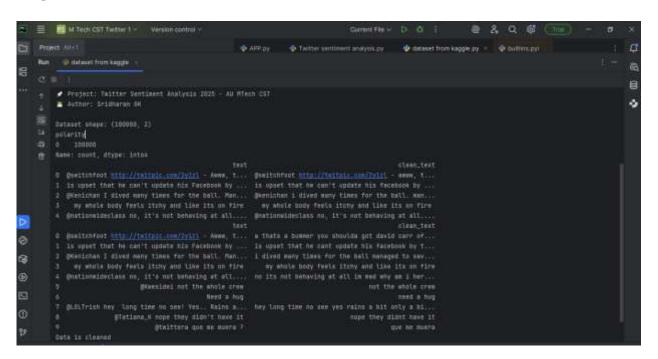


Figure 20 - Screen Shot showing a Cleaned Tweet

Step 5: Train Test Split

- This code splits the clean text and polarity columns into training and testing sets using an 80/20 split.
- random state=42 ensures reproducibility.



Code and Output:

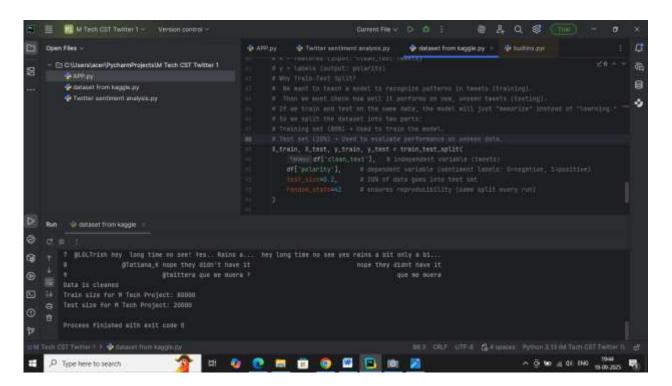


Figure 21 – Screen Shot showing Training and Testing sets

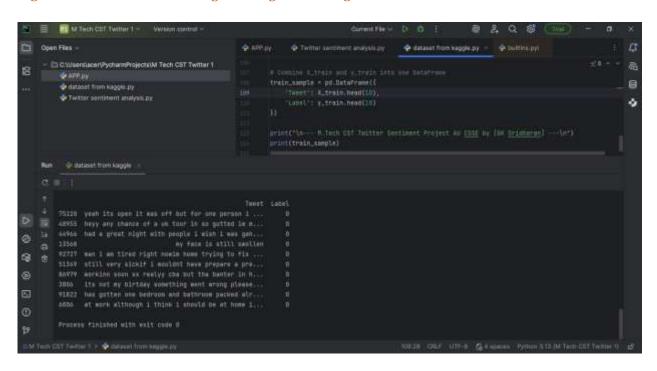


Figure 22 – Screen Shot showing Console Output on Trained Set

The first ten tweets are shown above.

Step 6: Perform Vectorization

This code creates a TF IDF vectorizer that converts text into numerical features using unigrams and bigrams limited to 5000 features.



It fits and transforms the training data and transforms the test data and then prints the shapes of the resulting TF IDF matrices.

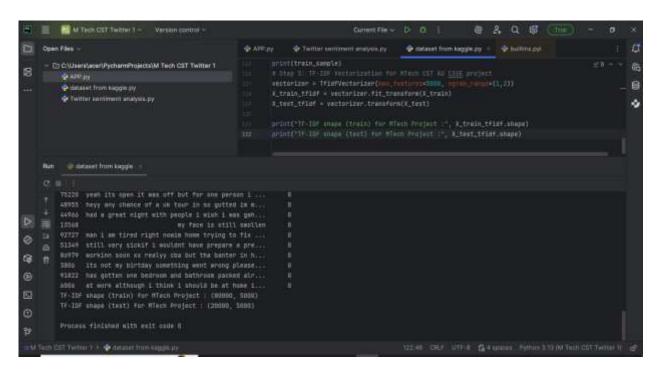


Figure 23 –TF IDF - Vectorisation

Step 7: Train Bernoulli Naive Bayes model

- Here we train a Bernoulli Naive Bayes classifier on the TF IDF features from the training data.
- It predicts sentiments for the test data and then prints the accuracy and a detailed classification report.

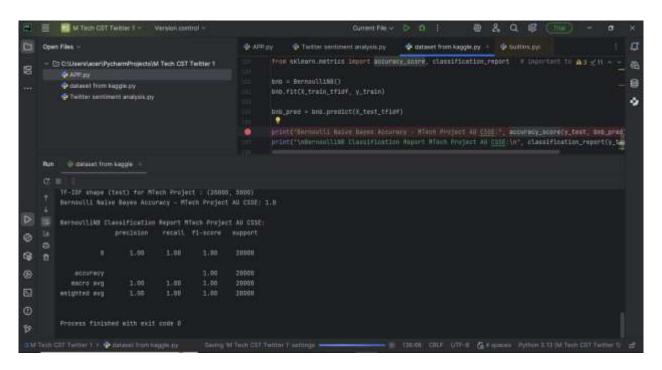


Figure 24 – Training Bernouli Naïve Bayes Model

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Chapter 7 - Conclusion

This project demonstrates the transformative role of Machine Learning (ML) in enhancing user experience, engagement, and sentiment analysis on the social media platform X (formerly Twitter). Through systematic exploration of platform challenges—such as limited adoption among the general public, constrained tweet length, and suboptimal content recommendations—this study highlights how ML-driven solutions can address key gaps in user interaction and satisfaction.

By implementing sentiment analysis using **Python**, **Pandas**, **Scikit-learn**, and **TF-IDF vectorization** on the Sentiment140 dataset, the project effectively classified tweets into positive, negative, or neutral sentiments. This process illustrates the capability of ML to transform massive, unstructured tweet streams into actionable insights for researchers, businesses, and policymakers, thereby bridging the communication gap between high-profile users and the broader public.

The research also explored enhancements in **content personalization**, **emoji reactions**, **adaptive text-length restrictions**, and **like visibility**, demonstrating how ML algorithms such as **BERT**, **RoBERTa**, **T5**, **GPT**, **and reinforcement learning** can improve engagement and create a more interactive, inclusive platform. Proposed solutions—including Smart Tweet Compression, AI-generated context for threads, and personalized reaction recommendations—provide a roadmap for addressing Twitter's current limitations while aligning platform features with user needs and expectations.

Overall, the findings highlight that a **hybrid ML-driven approach**, combining automation with responsible user oversight, can significantly improve X's usability, engagement, and relevance. By leveraging these strategies, Twitter can become a **more dynamic**, accessible, and user-centric social media platform, capable of supporting meaningful discourse, timely dissemination of information, and inclusive participation across diverse user communities.

This project lays a foundation for future research on real-time trend prediction, multilingual sentiment analysis, advanced bot detection, and explainable AI, positioning X to remain competitive and socially impactful in an increasingly digital and interconnected world.

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- Sentiment140 dataset. It contains 1,600,000 tweets extracted using the twitter api. The tweets have been annotated (0 = negative, 4 = positive) and they can be used to detect sentiment. Sentiment140 dataset with 1.6 million tweets