

SALES FORECASTING USING MACHINE LEARNING

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Abstract - Sales forecasting remains a critical component in the strategic planning and operational efficiency of retail enterprises. This study presents a data-driven forecasting model tailored for retail sales prediction, using a real-world dataset comprising historical sales records, outlet characteristics, and product features. The methodology emphasizes robust data preprocessing, including handling of missing values, outlier treatment, and categorical encoding, followed by the application of ensemble-based regression. Among various algorithms evaluated, the Extreme Gradient Boosting Random Forest Regressor (XGBRFRegressor) demonstrated superior predictive performance, achieving consistent accuracy across cross-validation folds. To enhance practical applicability, the forecasting system was integrated into an interactive interface, enabling real-time prediction based on user-defined input parameters. The proposed approach offers a scalable and reliable framework for informed decision-making in retail operations, particularly in inventory management, demand planning, and revenue optimization.

Key Words: predicting, forecasting, demand planning, sales

1.INTRODUCTION

Sales forecasting plays a vital role in retail operations, enabling businesses to anticipate demand, manage inventory, and plan strategically. Traditional forecasting methods often fall short in capturing complex patterns within retail data, particularly when dealing with multiple interdependent variables. This project proposes a machine learning-based approach to forecast sales using the BigMart Sales dataset, which includes diverse features such as item attributes, outlet

characteristics, and establishment timelines. Advanced regression techniques, especially the XGBRFRegressor, are utilized to model the nonlinear relationships present in the data and enhance prediction.

2.LITERATURE REVIEW

A. Traditional Methods in Sales Forecasting

Sales forecasting traditionally used methods like Linear Regression and Random Forest. While Linear Regression is simple, it struggles with complex data, whereas Random Forest improves accuracy by handling complex patterns but still has limitations with very large datasets.

B. Advanced Machine Learning Techniques

More advanced methods like XGBoost have emerged, as they can capture complex relationships in large datasets. XGBoost is more accurate than simpler models, especially when tuned properly and with feature selection.

C. Model Deployment

Modern retail forecasting emphasizes real-time predictions. By deploying models through user-friendly interfaces, businesses can receive instant sales forecasts based on product details, enhancing decision-making in real-time.

3.METHODOLOGY

Data Collection: The dataset used in this project contains historical sales data, including product details, store characteristics, and sales figures. Additional information, such as the maximum retail

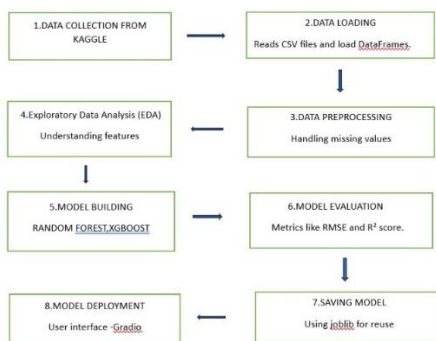
price (MRP), store size, location, and outlet type, was collected to enhance predictive modeling.

Feature Engineering: Relevant features were extracted from the dataset to enhance the model's predictive power. New variables, such as month, year, and holiday information, were derived to capture seasonality effects. Additionally, feature selection was performed using model-driven importance metrics to eliminate irrelevant or redundant features, ensuring the model remains efficient and interpretable.

Model Selection: Multiple machine learning algorithms were evaluated for sales forecasting, including Random Forest and XGBoost. Among these, the XGBRFRegressor was selected for its ability to capture complex, nonlinear relationships and handle feature interactions effectively.

Model Training: The model was trained on the preprocessed data using XGBoost and Random Forest regressors. The dataset was split into training and testing sets, with cross-validation employed to ensure generalization and prevent overfitting.

6.1 BLOCK DIAGRAM

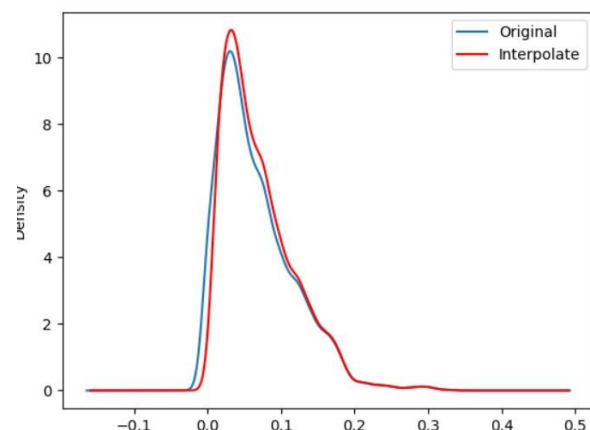
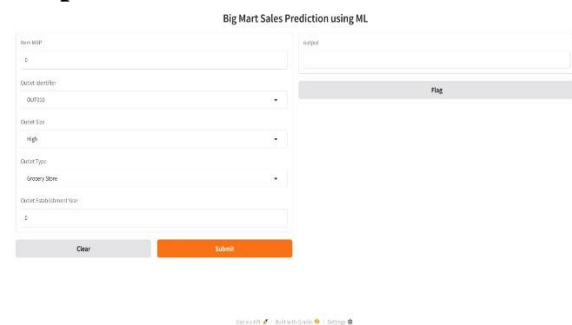


Model Evaluation: The model's performance was evaluated using metrics like R^2 , Mean Absolute Error (MAE), and Root Mean Squared Error (RMSE). The XGBRFRegressor achieved an R^2 score of approximately 0.595 and a MAE of 714.42 on the test data, indicating reliable predictive accuracy.

Model Deployment: To facilitate real-time sales predictions, a lightweight, interactive application was developed using Gradio. This application allows users to input features such as item MRP, outlet size, and location type, and obtain instant sales forecasts. The model deployment ensures practical use in retail decision support systems, helping businesses optimize inventory and plan marketing strategies.

4.RESULT: The XGBRFRegressor model achieved a 0.595 R^2 score and 714.42 MAE, indicating reliable sales predictions. XGBoost and Random Forest effectively captured sales patterns. A Gradio app was created for real-time sales forecasting.

Output:



5.CONCLUSION

The sales forecasting project highlights the effectiveness of XGBoost and Random Forest in predicting sales using historical data and relevant features. The XGBRFRegressor achieved a strong R^2 score and low mean absolute error, demonstrating its predictive accuracy. The model was deployed through a Gradio interface for real-time sales predictions, aiding businesses in inventory planning,

marketing, and decision-making. This project provides a scalable, data-driven solution for modern retail forecasting challenges.

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