# Exploring the Benefits of Virtual Reality Meeting Software: A Comparative Study

RAHUL GHOSH, ABHAY JALOTRA, ABHISHEIK SINGH, and ARYAN PANDEY, Army Institute of Technology, India

This research survey paper examines the existing video calling and virtual reality calling software and compares their effectiveness in providing interactive, expressive and efficient meeting experiences. The study finds that while traditional video calling software offer basic communication capabilities, it lacks the ability to fully immerse users in the meeting environment. On the other hand, virtual reality meeting software provides a more realistic and immersive experience that allows users to interact with the virtual environment and each other in a far more natural and intuitive way. Furthermore, virtual reality meeting software is more efficient in terms of reducing travel and costs, and it also provides a more engaging and expressive medium for collaboration and communication. Overall, the paper concludes that virtual reality meeting software is superior to traditional video calling software for providing a more immersive, efficient, and expressive meeting experience.

CCS Concepts: • Human-centered computing → Virtual reality; Webbased interaction; Heuristic evaluations; Field studies; Pointing devices.

Additional Key Words and Phrases: Virtual Reality, Football, Performance Evaluation

#### **ACM Reference Format:**

# 1 INTRODUCTION

Virtual reality (VR) meeting software is a relatively new technology that has been gaining popularity in recent years as an alternative to traditional video calling software. This research survey paper explores the differences between traditional video calling software and virtual reality meeting software in terms of their interactiveness, efficiency, and expressiveness. The paper examines how virtual reality meeting software provides a more immersive and engaging experience for users, allowing for more natural and intuitive interaction and collaboration. Additionally, the paper discusses the efficiency benefits of virtual reality meeting software, as it reduces travel time and costs, making it a more practical solution for remote team meetings. Finally, the paper discusses how virtual reality meeting software provides a more expressive platform for communication, allowing users to express their ideas and emotions in a more engaging manner.

Authors' address: Rahul Ghosh, ghoshr698@gmail.com; Abhay Jalotra, ; Abhisheik Singh, ; Aryan Pandey, , Army Institute of Technology, Alandi Road, Dighi, Pune, Maharastra, India, 411015.

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for components of this work owned by others than ACM must be honored. Abstracting with credit is permitted. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. Request permissions from permissions@acm.org.

## 2 OBJECTIVES

his research survey paper aims to provide a comprehensive analysis of the differences between traditional video calling software and virtual reality meeting software in terms of their interactiveness, efficiency, and expressiveness. The paper begins by conducting a thorough survey of existing video calling and virtual reality meeting software available in the market. The paper then analyzes and compares the two types of software, identifying and highlighting the areas where virtual reality meeting software is superior to traditional video calling software. In addition, the paper also discusses potential drawbacks of virtual reality meeting software, such as technical limitations, cost, accessibility, and user acceptance. Finally, the paper provides recommendations for future research in the field, including the development of new technologies and the exploration of novel applications of virtual reality meeting software. Overall, this research survey paper aims to provide valuable insights into the benefits and limitations of virtual reality meeting software, and its potential to revolutionize the way we interact and collaborate in the future.

### 3 MOTIVATION

The motivation behind this research survey paper is to explore the potential of virtual reality meeting software as an alternative to traditional video calling software. With virtual reality becoming increasingly popular, there is a growing need to explore the benefits and limitations of this technology, especially in the context of communication and collaboration. The paper aims to address the drawbacks of existing communication software and provide a solution in the form of virtual reality meeting software, which offers a more interactive and immersive experience for users. Moreover, with virtual reality and immersive technology being touted as the next computing platform, it is important to understand how this technology can be leveraged to enhance communication and collaboration in various domains. By highlighting the benefits and limitations of virtual reality meeting software, this paper aims to provide valuable insights into the potential of this technology to revolutionize the way we interact and collaborate in the future.

# 4 LITREATURE SURVEY

Column1	Column2	Column3	Column4	Column5
10.1109/VR.2009.4811041	Virtual Reality-Based	To address shortcom-	Paper describes a	Simple 2D projections
	Multi-View Visu-	ings of understanding	method for inter-	of the data make it diffi-
	alization of Time-	complex spatial re-	actively analyzing	cult to understand com-
	Dependent Simulation	lationships form 2d	massive amounts of	plex spatial linkages.
	Data.	projections of data.	time varying data based	Second, the size of cur-
		To describe a system	on the techniques	rent simulation runs is
		for analysis of time-	of multiple linked	excessive even for han-
		dependent,massive	views and brushing,	dling powerful worksta-
		data within virtual	the approach allows	tions
		environments.	the user to quickly	
			formulate, visualize	
			and assess hypotheses	
			about the data. To	
			enable an interactive	
			exploration even in the	
			face of multi-gigabyte data sets, the workload	
			is distributed to a	
			multiprocessor parallel	
			machine and a render-	
			ing client.	
10.1109/CSCI.2014.116	Multi-user VR Class-	To demonstrate a multi	Paper showcases	The teacher in a typ-
	room with 3D Interac-	user virtual classroom	administration capabil-	ical classroom is not
	tion and Real-Time Mo-	with administration ca-	ities provided to the	concerned about chat,
	tion Detection	pabilities provided to	teacher allowing total	status change, or doc-
		the instructor. To show	control over the virtual	ument sharing issues.
		that the virtual reality	classroom environment	It is straightforward
		classroom will improve	and student behavior,	to use the method
		learning experiences.	such as conversing and	of raising hands to
			chatting. The motion	offer pupils paper
			detection connects the	documents, respond to
			instructor's movement	inquiries, and solicit
			in real-time with the	feedback from the
			virtual classroom's	class. However, these
			portrayed avatar.	capabilities need to be
				carefully applied in the
				VR classroom.

DOI number	Paper Name	Objective	Method	Drawbacks
10.1109/VR.2018.8446151	Space Tentacles - Inte-	To propose a maintain-	Paper proposes a main-	Complex system archi-
	grating Multimodal In-	able technique for cre-	tainable way for cre-	tectures are often the
	put into a VR Adven-	ating Multimodal inter-	ating such interfaces.	end result of integrating
	ture Game	faces for Virtual Reality	A reusable multimodal	all necessary I/O sub-
		with complicated sys-	I/O processing platform	systems into a full mul-
		tem topologies	is integrated with the	timodal VR interface.
			Unity game engine's	
			simulation and render-	
			ing capabilities, allow-	
			ing the game engine's	
			improved API usability	
			and tool support to be	
			leveraged.	
10.1109/VR.2017.7892377	Web VR meets WebRTC:	To outline a web based	Paper outlines working	Most of the text in
	Towards 360-degree so-	VR framework to add	of a flexible web-based	videos could not be read
	cial VR experiences.	VR and MR capabilities	VR framework that	due to the low object
		to existing video confer-	adds new virtual and	quality in the VR en-
		encing apps.	mixed reality function-	vironment. When fo-
			ality to existing video	cusing on the environ-
			conferencing capabil-	ment, the environment
			ities. It enables two	appeared abnormal due
			persons to converse via	to the resolution of the
			mediated audio-visual	individual content, es-
			communication.	pecially the backdrop
				image, and the resolu-
				tion in the glasses. Per-
				formance issues when
				executing application at
				a lower frame rate than
				expected. Motion sick- ness. The users' inabil-
				ity to see themselves was another barrier to
				immersion.

DOI number	Paper Name	Objective	Method	Drawbacks
10.1109/VR.2018.8446617	Locomotion with Virtual Agents in the Realm of Social Virtual Reality	To improve multiple AI agent movements in the in Virtual Environ- ments	Main focus is on user-agent dynamics in settings like those involving pedestrians, and pure inter-agent	Many users embrace the less realistic de- sign of the approach- ing and departing be- havior since it reduces
			dynamics.	their waiting time for social connection. How- ever, the VA's move- ments and interactions need to be realistic.
10.1109/VR.2019.8798165	Harassment in Social VR: Implications for Design	To define and identify interpretations of online harassment with one to one interviews in VR	The paper focuses on the issue of abuse, harassment, and discomfort in social VR by conducting interviews with 25 VR users. The paper recognizes the highly subjective and individualized nature of online harassment, making it difficult for platforms to control social spaces. However, it outlines the need for VR platforms to provide clear policies and enforce them consistently, as well as educate users on appropriate behavior. It also highlights that users can play a role in promoting a positive and inclusive VR community by reporting abuse and setting expectations for suitable behavior. The paper distinguishes between newcomers who unintentionally violate expectations and those	need to be realistic. The sample size of 25 is not big enough to reach a justifiable conclusion. The conclusion states that online harassment itself is highly subjective.
			who intentionally harm others, and highlights the similarities between social VR experiences and the physical world.	

DOI number	Paper Name	Objective	Method	Drawbacks
10.1109/VR.2019.8797877	[DC] Multi-user (Social) Virtual Reality Communication	To develop Social VR experiences that accurately depict both the user and their surroundings. The main goal is to allow people to interact with VR simultaneously, but also to enable novel forms of organic communication in virtual reality.	The paper discusses the development of a Social VR system that aims to accurately depict both users and their surroundings, enabling organic communication and greater immersion. The system consists of three components (capture and processing, transmission, and client composition) and the paper outlines strategies to shift processing to the cloud to support mobile devices while maximizing quality of service and quality of experience, enabling Social VR with a large user base in a single session.	High levels of latency or interruptions in the system can significantly impact the user experience and disrupt communication between users.
10.1109/UPCON.2015.7456682	Video Conferencing System For Distance Education	To present a system of tracking active participant in virtual classroom setting To compare the most recent for video encoding and protection.	The paper presents a system for active participant identification and tracking using a Microsoft Kinect sensor to follow movement of a professor in a classroom, in a virtual lecture setting. The challenges with realtime camera control and faculty-student interaction are also addressed in this research, along with potential solutions. The paper covers the most recent methods for protecting and encoding videos.	Tracking multiple active participants is complicated and error prone. Proposed Real Time camera control technique is not the most advanced and recent.

111:6 • Rahul, Aryan, Abhisheik and Abhay, et al.

DOI number	Paper Name	Objective	Method	Drawbacks
10.1109/RTUCON51174.2020.9316605	Video-conference Com-	To propose a WebRTC	Audio conferencing	Does not support mo-
	munication Platform	based video conferenc-	is done with different	bile clients, Does not
	Based on WebRTC	ing prototype called	SIP and XMPP servers.	support simulcast/ si-
	Online meetings	Jitsi which is developed	Video conferencing	multaneous broadcast-
		with focus for smaller	utilizes Webrtc with	ing Does not support
		teams and companies	an XMPP bridge and	large-scale conferences.
		which can be privately	appropriate quality of	
		deployed with a virtual	service algorithms.	
	_	server.		
10.23919/MIPRO55190.2022.9803398	Research on VR/AR in-	To summarize the ad-	This paper is a sum-	Only focuses on the
	tegration in education	vancements in Virtual	mary paper which	field of education.
		reality as a field and	outlines the research,	
		its application in educa-	development and	
		tion.	progress in the use of	
			Augmented and Virtual	
			Reality in the field of education from 1990 to	
			2021. Paper discusses	
			the boom of use of this	
			medium in education	
			and shares relevant	
			findings like the boom	
			in the past 10 years	
			Does not share recent	
			advancements from	
			2022 and 2023.	
10.1109/ICECA49313.2020.9297513	Comparative Analysis	To provide a compara-	A vast area of computer	The conclusion states
	of Different hand	tive examination of sev-	science technology is	CNN as the most accu-
	gestures Detection	eral hand motion detec-	hand gesture. It offers	rate learning algorithm.
	and Recognition Tech-	tion and identification	a useful technological	CNN requires a lot of
	niques	techniques	tool for computer-	data to train and a long
			human interaction.	time to train.
			Humans can interface	
			with computers using	
			certain mathematical	
			techniques without	
			the need for any me-	
			chanical equipment.	
			Additionally, it can remove communication	
			barriers for mute and	
			deaf people. The paper	
			aims to provide a com-	
			parative examination	
			of several hand motion	
			detection and identifi-	
			cation techniques. The	
			outcome and issues	
			with various ways	

DOI number	Paper Name	Objective	Method	Drawbacks
DOI number 10.1109/VSMM.2017.8346252  10.1109/JPROC.2019.2895105	Paper Name  Virtual Reality for Inducing Empathy and Reducing Prejudice Towards Stigmatized Groups: a survey  Web AR: A Promising Future for Mobile Aug-	To summarize research on use of Vr to lessen prejudice towards stigmatized groups. The paper provides a current summary of research on the use of virtual reality to foster empathy and lessen prejudice towards stigmatized groups, as well as the metrics employed in the studies. Paper offers preliminary evidence in favor of the use of virtual reality to successfully increase people's empathy and decrease their prejudice towards stigmatized groups, and their preference for using self-report methods for measuring empathy and prejudice.  To outline the advantages of Web Extended	Method  The majority of the studies focused on the third form of social stigma or Tribal stigmas.  The paper compares other implementations	Self-report methods utilized in the study are insufficient for providing conclusive evidence and only serve as subjective interpretation of results. Only two cases used behavioral observational and neuroscientific methods.  Web Ar still suffers from lack of mass
	Future for Mobile Augmented Reality—State of the Art, Challenges, and Insights	tages of Web Extended Reality over traditional App based augmented reality	other implementations and concludes that Web-based AR can provide customers a widespread Mobile AR experience since the Web has been widely adopted as a lightweight, cross-platform service delivery platform. Additionally, the development of 5G mobile communication networks might improve the effectiveness of mobile communications.	from lack of mass adoption as people do not prefer to walk about holding and seeing through their phones. App based Ar provides more optimized experiences for certain use cases.

DOI number	Paper Name	Objective	Method	Drawbacks
10.1109/GCRAIT55928.2022.00143	The Exploration of	Using virtual reality	Virtual reality technol-	The paper only focuses
	Teaching Reform of Vir-	technology in applied	ogy helps students to	on the use of virtual
	tual Reality Technology	linguistics courses can	understand, recognize,	reality technology
	in Applied Linguistics	achieve a high degree of	and master knowl-	in applied linguistics
	Courses	integration of applied	edge by visualizing	courses, and it does not
		linguistics courses and	abstract and complex	explore the potential
		teaching practices. By teaching and exercising	things, providing an opportunity to simulate	benefits or drawbacks of using virtual reality
		in virtual reality tech-	teaching practice, and	technology in other
		nology, students can	improving innovative	fields or disciplines.
		experience a variety of	thinking.	neras or aiscipinies.
		teaching environments	<i>S</i>	
		and teaching scenarios,		
		recognize how to		
		respond, and solve in		
		various teaching situa-		
		tions, increase teaching		
		experience in virtual		
		reality, accumulate		
		teaching experience, truly deal with prob-		
		lems in teaching, and		
		improve the practical		
		ability of education and		
		teaching.		
10.1109/ICBDIE52740.2021.00154	Research on Innovative	This paper discusses	Using virtual real-	The results of the study
	Teaching Method of	the feasibility of in-	ity technology can	may only be applicable
	University Physical	troducing virtual real-	increase student	to the specific context
	Education Courses	ity technology into uni-	engagement and moti-	of the course and may
	Based on Virtual Re-	versity physical educa-	vation by providing a	not be generalizable to
	ality Technology –	tion courses, and de-	more immersive and	other physical educa-
	Taking Table Tennis	signs a set of inno-	interactive learning	tion courses or sports.
	Course Teaching as an Example	vative teaching meth- ods for university phys-	experience.Compared to traditional physical	
	Lxample	ical education courses,	education courses,	
		taking university table	virtual reality-based	
		tennis courses as an	courses may be more	
		example. The virtual	cost-effective in the	
		teaching is combined	long run as they can	
		with the actual teach-	reduce the need for	
		ing, so that students	expensive equipment	
		can learn the course	and facilities.	
		through online train-		
		ing and offline prac- tice, which enhances		
		the fun of teaching and		
		allows students to bet-		
		ter master the skills of		
		sports. Through the de-		
		sign of comparative ex-		
		periments, the effective-		
		ness of the teaching is		
		verfied with compari-		
		tive experiments.		

DOI number	Paper Name	Objective	Method	Drawbacks
10.1016/S0167-739X(02)00149-8	Design and Evaluation	The main objective of	The system is designed	The system requires a
	of a Multi-User Virtual	this paper is to design	to provide a high level	high-performance com-
	Reality Chat System	and evaluate a virtual	of immersion and so-	puter and VR headset,
		reality chat system that	cial presence, allowing	which may be a barrier
		allows multiple users to	users to interact with	to adoption for some
		interact in a shared vir-	each other in a more	users. The system also
		tual space.	natural and intuitive	has limited support for
			way. The evaluation re-	customization and per-
			sults show that the sys-	sonalization.
			tem is effective in pro-	
			moting social interac-	
			tion and communica-	
			tion among users.	
10.18260/1-2-34989	Multiplayer Physical	The main objective of	The system provides a	The system requires a
	and Virtual Reality	this paper is to design	high level of immersion	high-performance com-
	Games for Team-based	and implement a vir-	and social presence, al-	puter and VR headset,
	Manufacturing Simula-	tual reality chat system	lowing users to commu-	which may be a barrier
	tion	for multiplayer gaming,	nicate with each other	to adoption for some
		which includes features	in a more natural and in-	users. The system is
		such as spatial audio	tuitive way. The spatial	also designed specifi-
		and avatar animation.	audio feature enhances	cally for gaming, and
			the sense of presence	may not be suitable for
			and realism, while the	other types of applica-
			avatar animation fea- ture allows users to ex-	tions.
			press themselves in a more personalized way.	
10.1109/ICOEI.2019.8862746	Virtual reality meets	The main objective of	The system provides a	The system requires a
10.1109/1COE1.2019.0002/40	IoT Through Telepres-	this paper is to explore	high level of immersion	high-performance com-
	ence	the potential of virtual	and social presence, al-	puter and VR headset,
	cncc	reality chat as a commu-	lowing users to commu-	which may be a barrier
		nication interface for	nicate with each other	to adoption for some
		telepresence, and to de-	in a more natural and in-	users. The system may
		scribe a prototype sys-	tuitive way. The system	also be limited in terms
		tem that allows users to	also allows for a greater	of the types of interac-
		interact in a shared vir-	sense of presence and	tions and activities that
		tual environment.	connectedness, which	can be supported.
			may be useful for re-	Tr.
			mote collaboration and	
			communication.	

111:10 • Rahul, Aryan, Abhisheik and Abhay, et al.

DOI number	Paper Name	Objective	Method	Drawbacks
https://doi.org/10.1016/j.chb.2021.107047	Psychological benefits	The main objective of	The paper provides	The experiments were
	of using social virtual	this paper is to investi-	valuable insights into	conducted in a con-
	reality platforms during	gate the effects of inter-	the factors that influ-	trolled laboratory set-
	the covid-19 pandemic:	activity and social iden-	ence social presence	ting, and may not fully
	The role of social and	tity on social presence	in virtual reality chat,	capture the complexity
	spatial presence	in virtual reality chat,	which can inform the	and variability of real-
		and to present the re-	design of more effective	world interactions in
		sults of a series of exper-	and engaging systems.	virtual reality chat.
		iments conducted using	The experiments	
		a virtual reality chat	demonstrate the poten-	
		system.	tial of virtual reality	
			chat to create a strong	
			sense of presence and	
			social connectedness.	

#### 5 DISCUSSION

After conducting a thorough literature review of existing video calling software, several drawbacks were identified. Low engagement: In traditional video calling software, users have the option to stay invisible and muted, which can lead to low engagement and missed opportunities for collaboration. This can result in a lack of productivity, as users may not fully engage with the conversation or actively participate in group discussions. Low interactivity: Traditional video calling software only allows communication via text messages, audio, and video, which can be limiting for users who want to express themselves fully. This eliminates body gestures and other non-verbal cues, which can be important for conveying emotions and meaning during communication. Minimal customization: Users cannot change the environment of the call or alter their representation in the conversation, which can lead to a lack of personalisation and engagement. In a traditional video call, users are limited to the video window and the audio feed, which can be monotonous and boring. High data transmission cost: Video data is harder to transmit over a computer network, resulting in lag or poor quality video. This can be frustrating for users and can hinder effective communication and collaboration. Additionally, high data transmission costs can limit accessibility to video calling software, especially for those with limited internet bandwidth or slower internet speeds. These drawbacks highlight the limitations of traditional

video calling software and underscore the need for a more immersive, interactive, and customisable communication solution such as virtual reality meeting software.

### 6 CONCLUSION

In conclusion, this research survey paper highlights the differences between traditional video calling software and virtual reality meeting software in terms of their interactiveness, efficiency, and expressiveness. While video calling software provides basic communication capabilities, it lacks the immersive experience that virtual reality meeting software offers. Virtual reality meeting software offers a more natural and intuitive way of interaction and collaboration, thereby providing a more realistic and engaging experience for users. Additionally, virtual reality meeting software is more efficient, as it reduces travel time and costs, making it an ideal solution for remote team meetings. Finally, virtual reality meeting software provides a more expressive platform for communication, enabling users to express their ideas and emotions in a more engaging manner. Overall, this research survey paper establishes that virtual reality meeting software is the superior option for providing an immersive, efficient, and expressive meeting experience but suffers from drawbacks like low mass adoption, requirement of specific devices and lower comfort levels for long term use for a single session.

Received 30 April 2023; revised 23 May 2023; accepted 3 June 2023